HUON VALLEY COUNCIL



Summary of Community Engagement

The Big Wheelie Bin Survey

CONTENTS

1.	EXECUTIVE SUMMARY	3
2.	BACKGROUND	3
3.	ENGAGEMENT FEEDBACK	4
4.	CONCLUSIONS	4
APPENDIX 1		5
APPENDIX 2		28

The Big Wheelie Bin Survey

Summary of Community Engagement

Publication Date: [Council Meeting Date]

Council Resolution: [Resolution No.]

Contact Details:
Huon Valley Council
Phone: (03) 6264 0300
Email: hvc@huonvalley.tas.gov.au
Post: Huon Valley Council
PO Box 210
HUONVILLE TAS 7109

1. EXECUTIVE SUMMARY

This community engagement on 'The Big Wheelie Bin Survey' was conducted at the "Consult Level" in accordance with Council's Community Engagement Framework.

For the purposes of this extensive engagement, feedback was invited from the community on the project for a longer than normal period of eight weeks from Saturday 16 November 2024 to Wednesday 8 January 2025.This period was to enable flyers to be posted to all residents and to compensate for the Christmas/New Year period.

This report summarises feedback received throughout the engagement period. A total of 1,334 responses to the request for feedback were received. Copies of each of the responses received are included in Appendix 1 of this report.

Comprehensive engagement tools were used throughout the process which included:

- Dedicated launch of project at the 2024 Huon Show
- Direct mail out to all residents via Australia Post
- Email to all community groups and members
- Council eNewsletter
- On-site drop-in sessions at Cygnet, Judbury, Dover
- Survey Monkey
- Hard copy surveys at Council's Customer Service and various locations
- Social Media campaign

2. BACKGROUND

Council's Waste Avoidance and Resource Recovery (WARR) Strategy 2022-2025 outlines our strategic direction for waste management.

The objectives of this strategy are to reduce waste generation, increase resource recovery, provide fair and efficient waste services, and reduce the environmental impacts of waste.

This project is of broad relevance to these objectives, with kerbside services providing the opportunity for a higher level of education and engagement on waste, as well as resulting in higher recycling rates and mitigating illegal dumping of rubbish in the environment or public bins.

Community feedback indicates that there is a high appetite for kerbside waste services as opposed to self-haul to one of Councils three waste transfer stations.

An action in the WARR Strategy is to investigate extending the kerbside service routes, as well as the feasibility of offering food organics and garden organics (FOGO) bins.

Engagement Technique	Date	Reach
Huon Show launch engagement	16 November 2024	Conversations with 37 community members
Mail out - All residents and businesses within the Huon Valley Municipal area.	25 November 2024 – 28 November 2024	10,302 delivered by Australia Post
Survey Monkey		1,334 online surveys (includes 9 hard copy survey's)
Huon Valley Council Website – Community Engagement 'Have Your Say' page	16 November 2024 – 8 January 2025	1,001 page views
Facebook		8,054 reached
Community stakeholders via email/eNewsletter		820 community stakeholders
Community Noticeboards		11 noticeboards

3. ENGAGEMENT FEEDBACK

Community members have volunteered considerable time to consider the project and provide feedback. It is recognised that community expectations and desires will differ and that some might not be happy with outcomes from this engagement.

As indicated in the Summary to this Report a total of 1,334 survey responses have been received to the request for feedback during the engagement period.

4. CONCLUSIONS

This report presents the community feedback received from The Great Wheelie Bin Survey and recommends that the Project Team analyse the results, continue investigating feedback, and inform the community of findings in the coming months.

Appendix 1

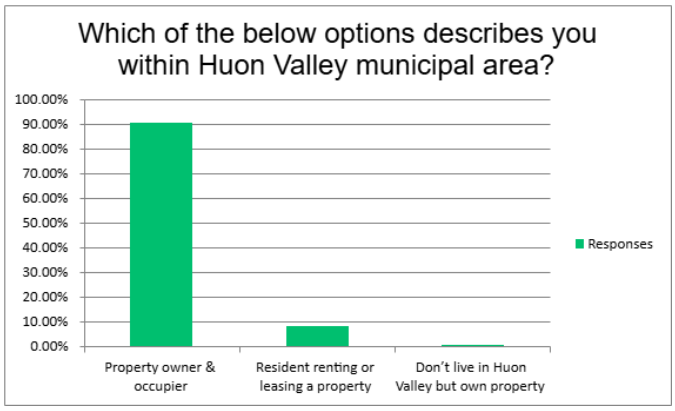
Survey Results

Question One: Please tell us a little about yourself – address, town and postcode.

1334 respondents answered the above

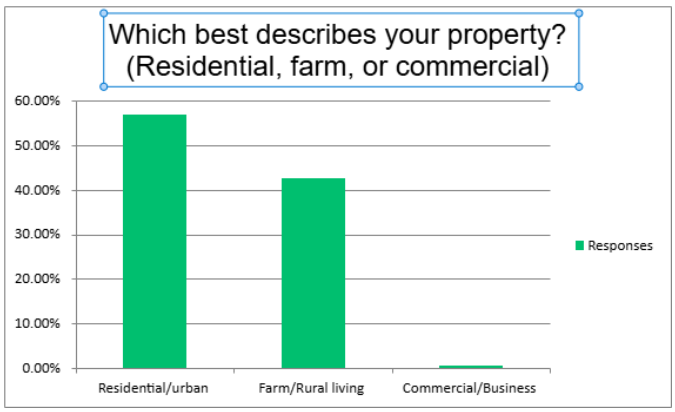
Question Two: Which of the below options describes you within Huon Valley municipal area?

Answer Choices	Responses	
Property owner & occupier	90.63%	1209
Resident renting or leasing a property	8.55%	114
Don't live in Huon Valley but own property	0.82%	11
	Answered	**1334**
	Skipped	**0**



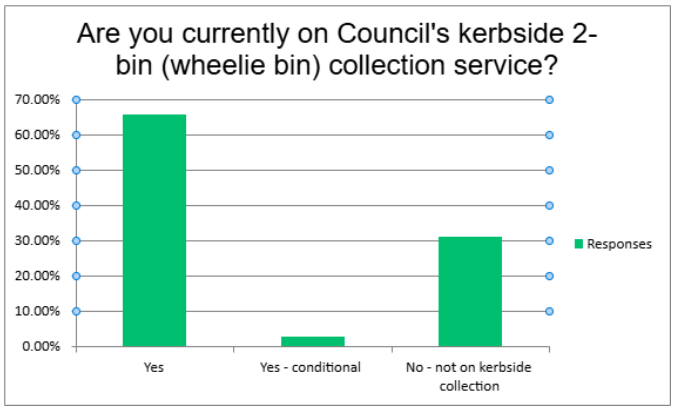
Question Three: Which best describes your property? (Residential, farm, or commercial)

Answer Choices	Responses	
Residential/urban	57.05%	761
Farm/Rural living	42.50%	567
Commercial/Business	0.45%	6
	Answered	**1334**
	Skipped	**0**



Question Four: Are you currently on Council's kerbside 2-bin (wheelie bin) collection service?

Answer Choices	Responses	
Yes	65.97%	880
Yes - conditional	2.92%	39
No - not on kerbside collection	31.11%	415
	Answered	**1334**
	Skipped	**0**



Question Five: Are you satisfied with your current service?

Very satisfied	22.91%	206
Satisfied	52.06%	468
Neither satisfied nor unsatisfied	14.57%	131
Unsatisfied	7.68%	69
Very unsatisfied	2.78%	25
Total	**Answered**	**899**
	Skipped	**435**

Question Six: How do you feel about the cost of your current kerbside service?

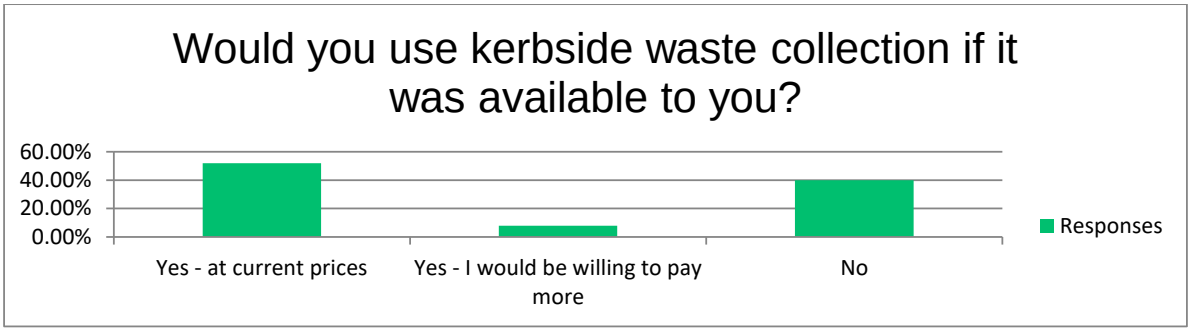
It's a very good value	4.05%	36
It's a good value	14.85%	132
It is quite reasonable	52.31%	465
It's too expensive	22.95%	204
It's far too expensive	5.85%	52
Total	**Answered**	**889**
	Skipped	**445**

Question Seven: How convenient is your current kerbside service?

It's very convenient	33.70%	303
It is convenient	39.49%	355
It is reasonable	18.24%	164
It is inconvenient	5.45%	49
It's very inconvenient	3.11%	28
Total	**Answered**	**899**
	Skipped	**435**

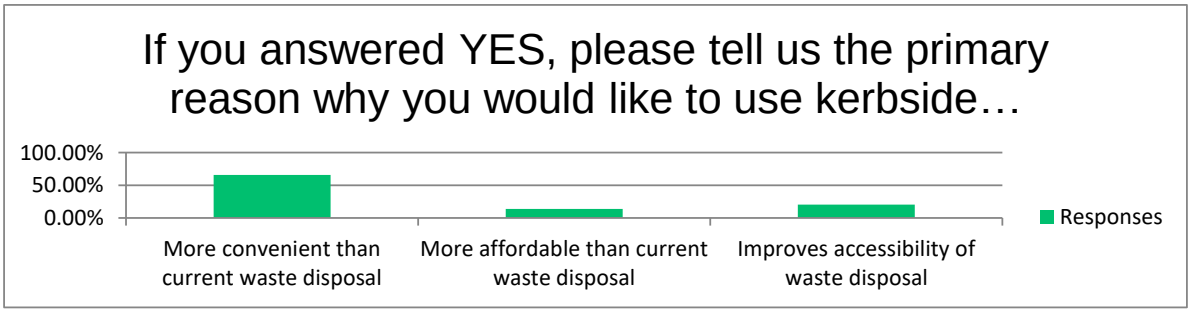
Question Eight: Would you use kerbside waste collection if it was available to you?

Answer Choices	Responses	
Yes - at current prices	52.00%	208
Yes - I would be willing to pay more	8.00%	32
No	40.00%	160
	Answered	**400**
	Skipped	**934**



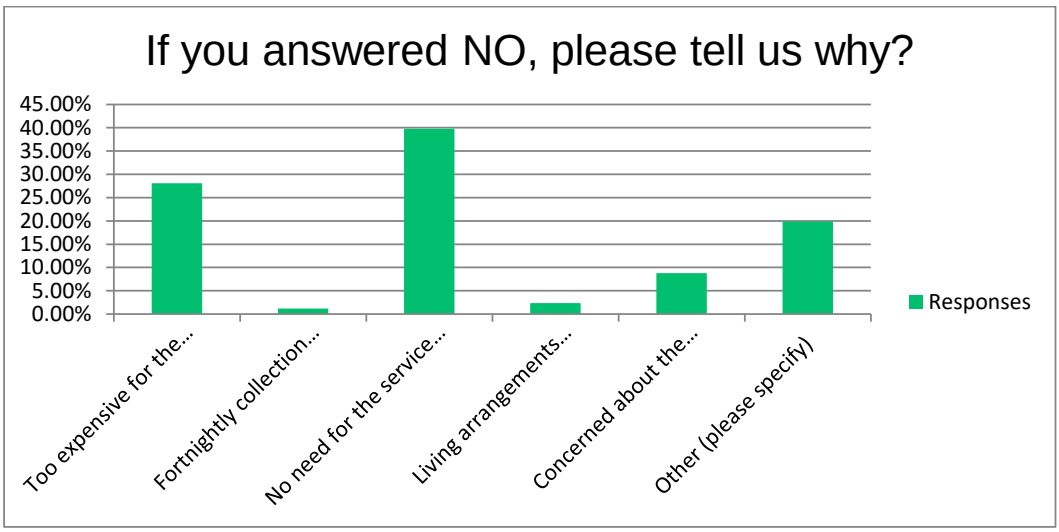
Question Nine: If you answered YES, please tell us the primary reason why you would like to use kerbside collection.

Answer Choices	Responses	
More convenient than current waste disposal	65.83%	158
More affordable than current waste disposal	13.75%	33
Improves accessibility of waste disposal	20.42%	49
	Answered	**240**
	Skipped	**1094**



Question Ten: If you answered NO, please tell us why?

Answer Choices	Responses	
Too expensive for the service	28.07%	48
Fortnightly collection period is too long	1.17%	2
No need for the service (low waste producer)	39.77%	68
Living arrangements are unsuitable (shack owner, non-permanent resident)	2.34%	4
Concerned about the accessibility of the new service	8.77%	15
Other (please specify)	19.88%	34
	Answered	**171**
	Skipped	**1163**

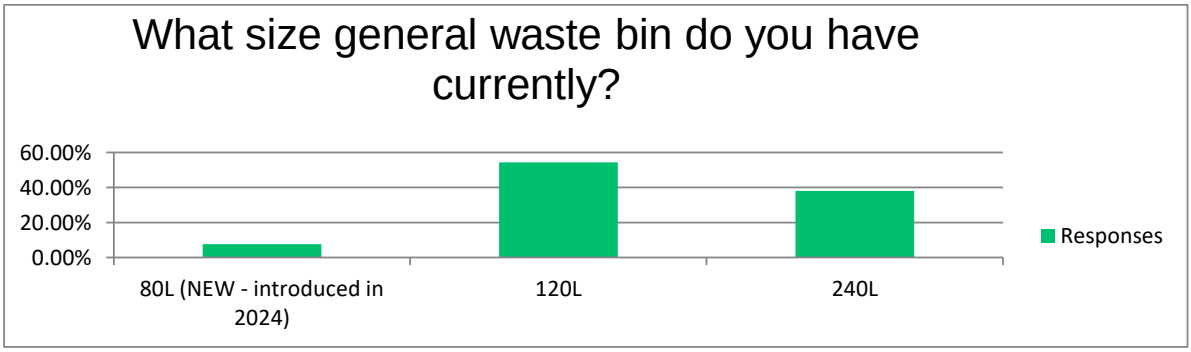


Question Ten - Other (please specify)
When I bought, I had this service and for some reason it was withdrawn
Currently self-manage a low level of household waste output (need either 1 tip visit per 4 months, or pop in a friend's town bin every week or so), most of our output is recycling (home compost, paper is used for firelighting/mulch).
if i dont want collection, i should not have to pay, that is discriminating against me and my choices
No need for it and inconvenient and too expensive
Pensioner and cannot afford these prices.
Long steep driveway. No-where to put bins on the roadside. Not practical. A couple of people put their bins at the end of She Oak Rd now and they fall over in the wind and are left there permanently. Not a good look for a rural area.
Too far to take bins down
Too expensive
If kerbside collection was available to me, it would cost $359 a year plus if I need to dispose of other waste that is not general there is another cost at the tip. I live alone and do not generate enough waste to warrant weekly pickups. Also, a garbage truck would not be able to access my property therefore I would have to take my garbage to Goodwins Rd if not Pelverata Rd as roads are not suitable for large trucks.
It's not needed I recycle and live organically as I can I do not want this service
I create little garbage and am happy to take it to the tip when necessary.
I produce 1 bag of rubbish every 8-10 weeks, so I wouldn't benefit from a weekly rubbish collection. The same applies to my recycling. I am happy to go to the tip once every 2-3 months. I also am not keen on big trucks on a narrow, potholed road.
Worries that you won't maintain the dirt road properly with a big rubbish truck down it every week. It's not maintained enough as is.
Use alternate service and waste transfer for recycling. Further driveway too long to drag wheelie bins for collection

I'm not a fan of compulsory "Services". Our current waste management is sufficient.
happy to use waste transfer stations as needed/ also residense is too far from Highway
Answered yes
Already use private service
No need for service and happy to incorporate drop off at waste station as part of travel to/from Huonville.
Narrow windey dirt road not suitable for trucks
My home is 300 meters from the kerb making it impractical for me.
Live on top of hill. Road is narrow and curves. Not suitable for a wheelie bin. Cannot get a bin up or down our driveway. Also, not affordable. We take our rubbish to the tip.
Our place is too far to take bins to. Prefer storing our recycling and take to waste transfer station ourselves.
not much waste, driveway too long, too expensive
No need, too expensive and what's all this nonsense about imposing the service i.e "no opt out"?
Would tick multiple responses if able to, not needed, go to landfill now as a routine, too expensive for what's offered.
Currently compost all green waste and take three small bins of rubbish plus 1 bin glass, 2 bins general recycling, 1 bin cardboard to transfer station every 6 weeks. a
Too expensive and no need
There are also many Airbnb & non-resident shack owners whose visitors would likely leave their bins out for extended periods, resulting in bins being blown over, rubbish polluting the area and ugly kerbsides with bins being left there. This area is not suitable for this reason.
Inconvenient as we have a long driveway
I needed to tick something so I could continue with the survey
Prefer flexibility of transfer station

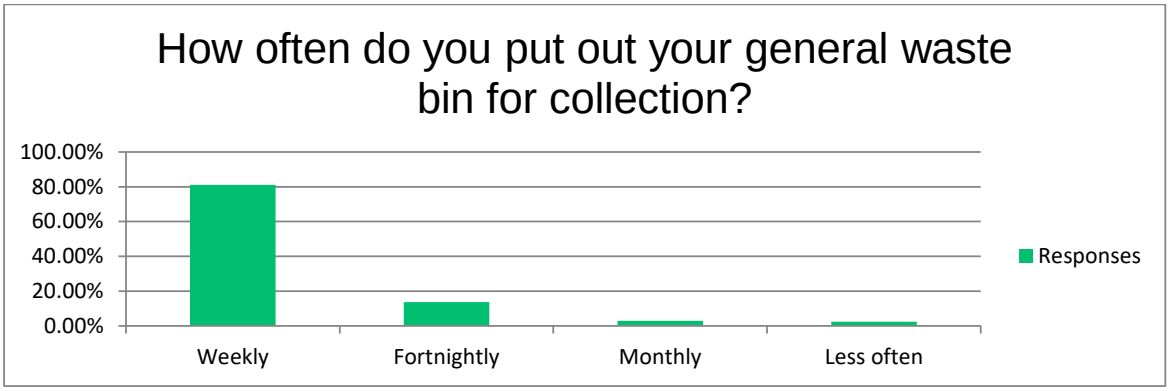
Question Eleven: What size general waste bin do you have currently?

Answer Choices	Responses	
80L (NEW - introduced in 2024)	7.62%	67
120L	54.38%	478
240L	38.00%	334
	Answered	**879**
	Skipped	**455**



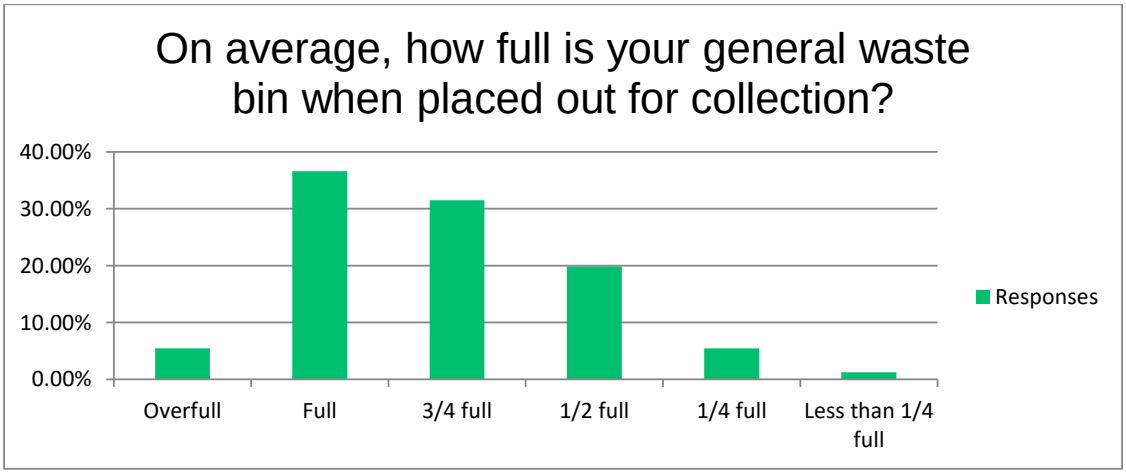
Question Twelve: How often do you put out your general waste bin for collection?

Answer Choices	Responses	
Weekly	81.07%	715
Fortnightly	13.72%	121
Monthly	2.83%	25
Less often	2.38%	21
	Answered	**882**
	Skipped	**452**



Question Thirteen: On average, how full is your general waste bin when placed out for collection?

Answer Choices	Responses	
Overfull	5.44%	48
Full	36.58%	323
3/4 full	31.48%	278
1/2 full	19.82%	175
1/4 full	5.44%	48
Less than 1/4 full	1.25%	11
	Answered	**883**
	Skipped	**451**



Question Fourteen: General Waste Bin Size

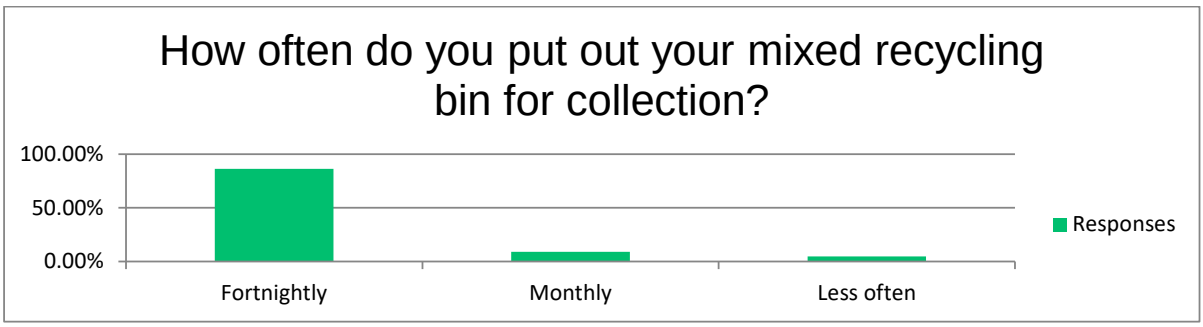
Answer Choices	Responses	
I would be willing to pay more for a larger general waste bin	6.50%	57
I have no interest in changing the size of my general waste bin	67.73%	594
I would be willing to use a smaller waste bin, but only if it cost less	23.83%	209
I would be willing to use a smaller waste bin, regardless of cost savings	1.94%	17
	Answered	**877**
	Skipped	**457**

Question Fifteen: General waste bin collection

Answer Choices	Responses	
I would be willing to pay more for more frequent general waste collection	1.25%	11
I have no interest in changing the frequency of my general waste collection	76.54%	672
I would be willing to have less frequent general waste collection, but only if it cost less	20.50%	180
I would be willing to have less frequent general waste collection, regardless of cost savings	1.71%	15
	Answered	**878**
	Skipped	**456**

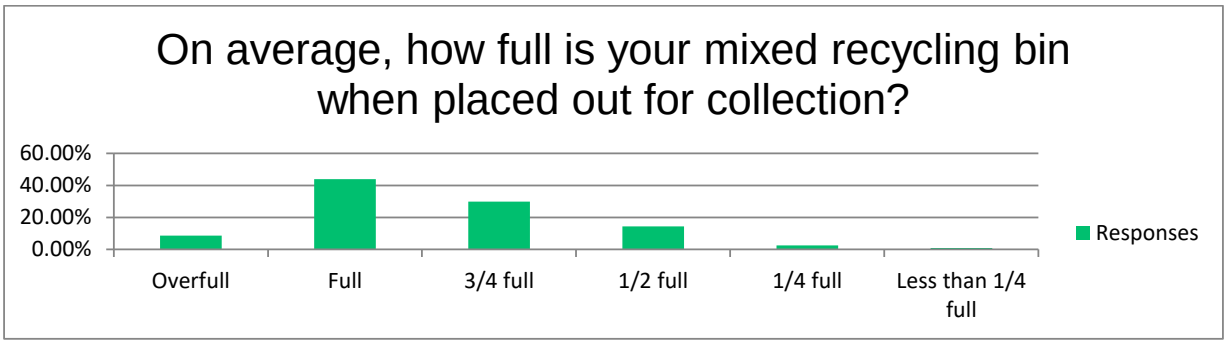
Question Sixteen: How often do you put out your mixed recycling bin for collection?

Answer Choices	Responses	
Fortnightly	86.32%	757
Monthly	9.01%	79
Less often	4.68%	41
	Answered	**877**
	Skipped	**457**



Question Seventeen: On average, how full is your mixed recycling bin when placed out for collection?

Answer Choices	Responses	
Overfull	8.55%	75
Full	43.90%	385
3/4 full	29.76%	261
1/2 full	14.37%	126
1/4 full	2.51%	22
Less than 1/4 full	0.91%	8
	Answered	**877**
	Skipped	**457**



Question Eighteen: Mixed recycling bin size

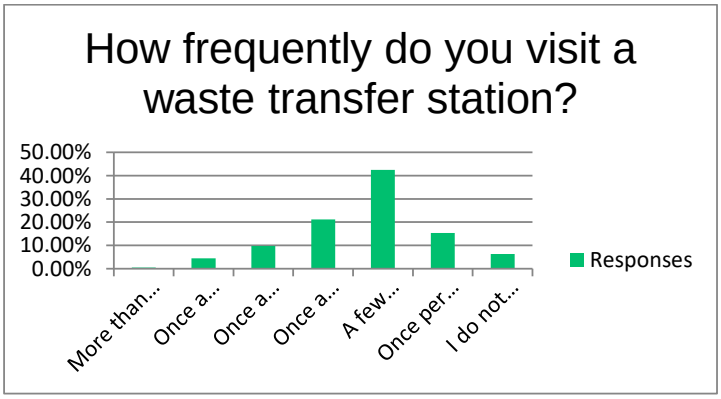
Answer Choices	Responses	
I would be willing to pay more for a larger mixed recycling bin	4.35%	38
I have no interest in changing the size of my mixed recycling bin	73.54%	642
I would be willing to use a smaller mixed recycling, but only if it cost less	20.62%	180
I would be willing to use a smaller mixed recycling, regardless of cost savings	1.49%	13
	Answered	**873**
	Skipped	**461**

Question Nineteen: Mixed recycling bin collection

Answer Choices	Responses	
I would be willing to pay more for more frequent mixed recycling collection	8.53%	74
I have no interest in changing the frequency of my mixed recycling collection	75.23%	653
I would be willing to have less frequent mixed recycling collection, but only if it cost less	14.86%	129
I would be willing to have less frequent mixed recycling collection, regardless of cost savings	1.38%	12
	Answered	**868**
	Skipped	**466**

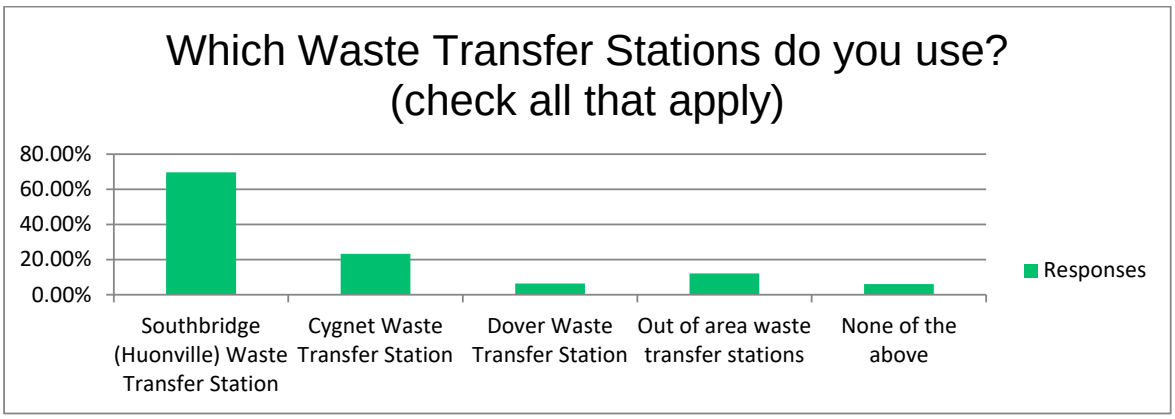
Question Twenty: How frequently do you visit a waste transfer station?

Answer Choices	Responses	
More than once a week	0.55%	7
Once a week	4.40%	56
Once a fortnight	9.74%	124
Once a month	21.13%	269
A few times a year	42.50%	541
Once per year or less	15.40%	196
I do not use waste transfer stations	6.28%	80
	Answered	**1273**
	Skipped	**61**



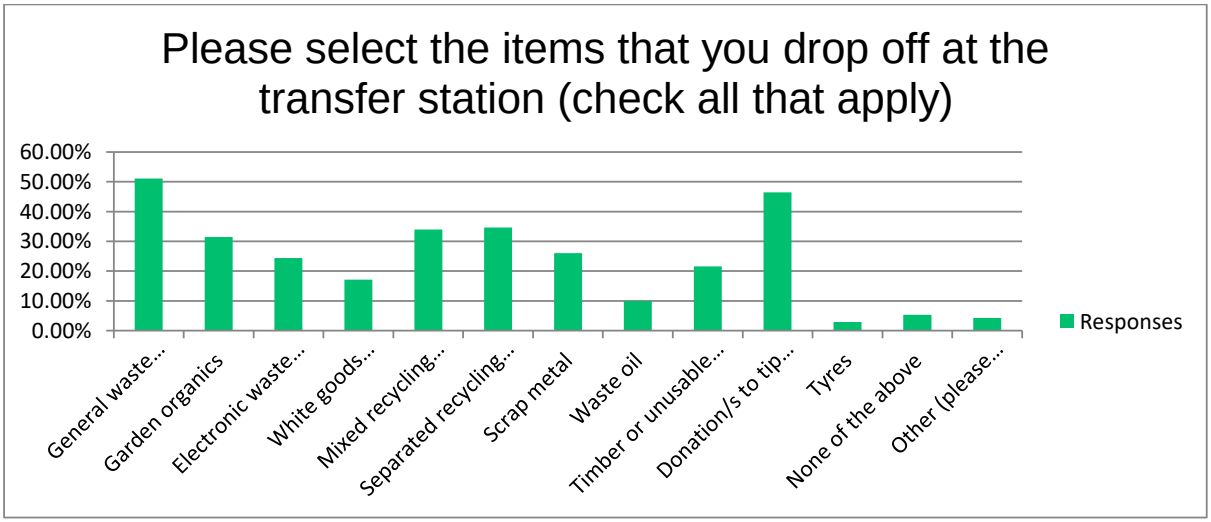
Question Twenty-one: Which Waste Transfer Stations do you use? (check all that apply)

Answer Choices	Responses	
Southbridge (Huonville) Waste Transfer Station	69.70%	881
Cygnet Waste Transfer Station	23.34%	295
Dover Waste Transfer Station	6.41%	81
Out of area waste transfer stations	12.10%	153
None of the above	6.01%	76
	Answered	**1264**
	Skipped	**70**



Question Twenty-two: Please select the items that you drop off at the transfer station (check all that apply)

Answer Choices	Responses	
General waste (landfill)	51.07%	642
Garden organics	31.42%	395
Electronic waste (computers, cables, and batteries)	24.34%	306
White goods (fridges/freezers)	17.10%	215
Mixed recycling (comingled paper, cardboard, plastics, glass, aluminium & steel cans)	33.97%	427
Separated recycling (glass, cardboard, aluminium cans)	34.69%	436
Scrap metal	26.01%	327
Waste oil	9.94%	125
Timber or unusable furniture	21.56%	271
Donation/s to tip shop	46.46%	584
Tyres	2.86%	36
None of the above	5.33%	67
Other (please specify)	4.30%	54
	Answered	**1257**
	Skipped	**77**

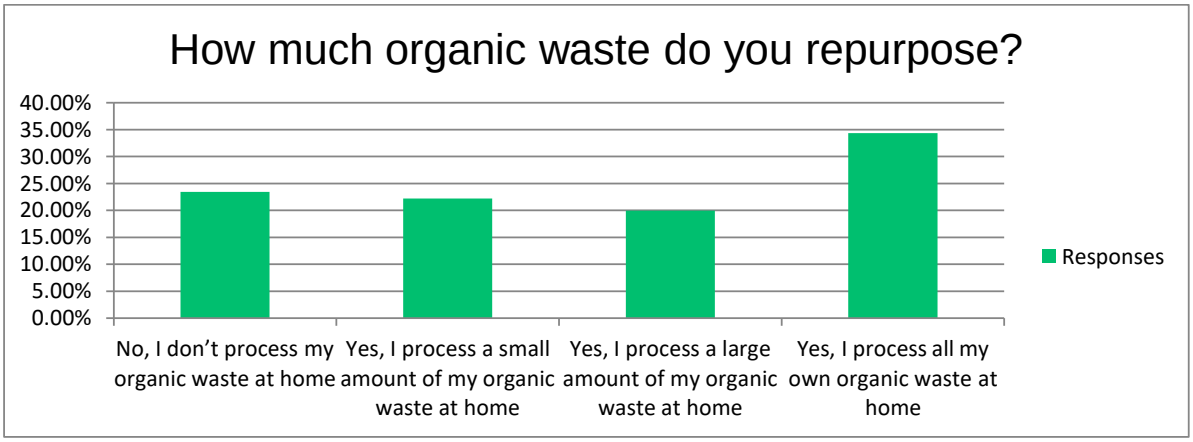


Question Twenty-two - Other (please specify)
Batteries and pressurised flammable cans
Building material like gypsum and other household waste
Ruble
Blister packs for recycling
Mattresses
Gas cartridges
Whatecer is broken or needs throwing out
I only go for a browse at tip shop but go to Margate now
Rubble (clean fill) to South Hobart
Silage wrap
blister packs for recycling
Building waste
Currently i use the wizz away four weekly kerbside service for rubbish but i would switch to council service so as to not have to take recycling separately
Car Batteries
Battery
My gardener dispose of all my gardening waste.
I would like the wheelie bin Collection extended to my property as it is not currently and we have a large turning circle at the end of the road which is used for the Fire trucks when we have fires around the hills, I can be contacted if you wish to at lest consider this request
A mixture as and if needed
Batteries
Blister packs
Nothing
There is no other place to put this in the survey so it's going here - you need to collect recycling weekly, not fortnightly. Fortnightly is not often enough. We end up putting recycling into general waste. Please collect it weekly.
Scrap building materials
Occasionally concrete
Use Margate for ewaste disposal
I go regularly just to stop at the tip shop
I visit the tip shop
Plastic bottles and containers
batteries
Old fencing wire pieces of steel
blister packs
Shop at recycling
I shop for recyclable things.
Things that are too big for the bin but would be considered general rubbish
Blister pack
Visit to tip shop
Anything that doesn’t fit in the 80L bin.
Cement in previous years, which is no longer received and is inconvenient.
Stuff.

I have dropped scrap metal, white goods and oil but perhaps once in 5 years.
Way too expensive at the Huonville tip.
As you haven't provided any where to provide feedback for why I am dissatisfied with the current kerbside pickup, I will put it here! We have to walk our bins 400m down Misty Hill Rd Mountain River for collection - PLEASE extend the collection points further along Misty Hill Road
Blister packs
Furniture, household goods.
Blister packs, batteries
E waste
Fluorescent lightbulbs Medical pill plastic blister packs
Weeds
Why are you not asking about our thoughts on the waste transfer station? The costs are beyond attainable for most people, it's become so very over priced and as a result there is significantly more rubbish dumping in the bush around our farm
Building materials. Bulky items too big for bin.
Renovation rubbish. One off
Air conditioning unit (out of area as others wouldn't accept)
I only go to the tipshop
building waste

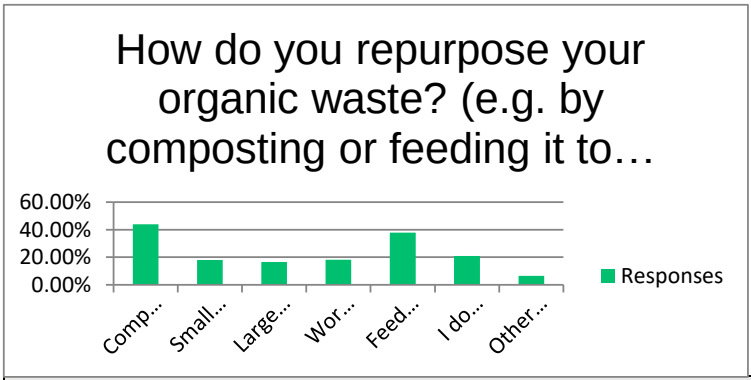
Question Twenty-three: How much organic waste do you repurpose?

Answer Choices	Responses	
No, I don't process my organic waste at home	23.42%	297
Yes, I process a small amount of my organic waste at home	22.24%	282
Yes, I process a large amount of my organic waste at home	19.95%	253
Yes, I process all my own organic waste at home	34.38%	436
	Answered	**1268**
	Skipped	**66**



Question Twenty-four: How do you repurpose your organic waste? (e.g. by composting or feeding it to animals) Tick all that apply.

Answer Choices	Responses	
Compost bin or tumbler	43.94%	544
Small open compost (less than 1 cubic metre)	17.93%	222
Large open compost (more than 1 cubic metre)	16.48%	204
Worm farm	18.26%	226
Feed to animals (e.g. chickens)	37.80%	468
I do not repurpose my organic waste	20.84%	258
Other (please specify)	6.54%	81
	Answered	**1238**
	Skipped	**96**



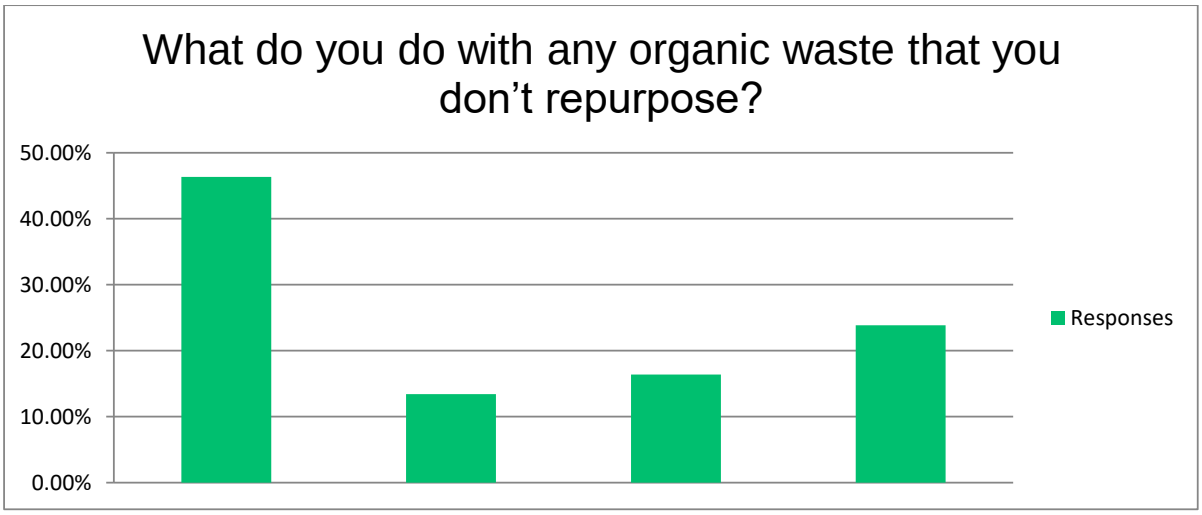
Question Twenty-four - Other (please specify)
Large organic waste pills allowed to decompose in situ
Burn
Fire
Use in or on gardens
Let it rot. Not paying you lot
Mulch
Garden mulch
General waste bin
Chip branches to make mulch
Green waste is chipped and used on site
Direct to garden
No food goes in bins. gets fed to animals. Paper get used to start my fire, cardboard used for Carden or chooks beds.
Garden
Compost and chooks and rabbits and goats
Bury peels in garden
Crush bones, eggshells to use in garden
Bokashi buckey
Grass clippings on garden
Garden waste removed by garden service
Garden Mulch (ie Lawn clippings)
Use as mulch directly on garden
Bury in garden, or mulch
Chop garden waste into mulch

multiple large compost bays (approx 2-3 cubic meters)
Burn paper products in our fire
Grass clippings straight back onto garden; larger garden waste to transfer station
Chopped up and use as mulch. Solarize weeds in bags then use as liquid fertiliser. Bigger branches chopped to size and use indoor stove.
Only just moved in, using a bokashi bucket at the moment, setting up composting
Bonfire
Grass in chook pen
Some to firepit (eg. Eggshells, orange peel)
Woodchipper
fruit and veg peelings added back to garden beds (another form of composting)
Use grass clippings as mulch
Lawn clipping used as mulch
Firewood & chipping
I don’t
Use grass clippings to suppress weeds
chipping branches/twigs, burning remaining garden waste, use as mulch
Compost grass clippings
Compost underground
Mulch with mower
Burn garden waste
Burning etc
Use leaves as garden mulch, dry larger branches for firewood, chip small to medium size branches to use as garden mulch, burn any remaining garden waste.
We use large chopped up logs and branches and general garden waste in the bottom of large raised beds to save on soil and it creates a moist growing environment.
Mulch with autumn leaves
Compost in the ground - have to bury so possums don't try to eat it and.get sick
Burn it off
Mulch
Dig in
All of my compost is collected by a local farmer
Chipper
bokashi
Compost tumbler
Mulcher
Lawn clippings I mulch back into lawn with mulched on mower food scraps to sheep and chickens
Multiple compost bins
Take to the tip
Chuck it under the hedge plants
Burn it.
using paper products as fire starters
Burning
Mulch
Garden clippings and trimmings go in a big ugly pile
Lay it around the garden.
Burn noxious weeds, dry pruning’s for kindling
Burn-off and mulch bulk organic waste.

Burn
Mulch tree cuttings
Dug into the garden with shredded green waste
Grass clipping on garden beds
Put on garden
Mulch for gardens, trees, weed management.
just deposit in garden
Burn
Mulch
Green bin through Molly
Burning
Cardboard & paper are incinerated in hydronic heating boiler.

Question Twenty-five: What do you do with any organic waste that you don't repurpose?

Answer Choices	Responses	
Put it all in with general waste	46.36%	529
Put it in the general waste, occasionally separating a trailer of garden waste to take to the transfer station	13.41%	153
Always keep all garden waste separate to take to a waste transfer station, and put the rest in the general waste	16.39%	187
Other (please specify)	23.84%	272
	Answered	**1141**
	Skipped	**193**



Question Twenty-five - Other (please specify)
Burn garden pruning when permits allow
Burn it
All repurposed
Fire
Burn
Burn
I don't have any organic waste that I don't deal with onsite

Put food scraps in general waste, and burn garden waste.
Use it all
We dont compost bones and fat, we burn them in our fire
Burn
Farm burn pile, sensitive to smoke nuisance.
Take it to the family farm for mulching
All is repurposed, including but no limited to weeds, citrus peel and onion, spoiled leftovers, animal products such as meat, bones, and dairy and all paper products eg toothpaste boxes, lables off jars, glossy printed paper
Burn it off
All composted, none taken to waste station.
Burn it
I process all organic waste
Chook feed
I repurpose all organic waste
Burn
Burn it
Use it all
We compost all our organic waste
keep it to rot down and use
Burn
Burn it
compost it or burn
No organic waste goes in bin
Burn with cardboard
We really need a garden green waste bin for garden prunings etc like mainland councils have. Absolutely essential.
Burn at home when not in fire ban
Feed it to my chooks or burn it
We put it on our farm.
Compost it all
All repurposed
We repurpose everything as the tip costs and bin costs are ridiculous
We use it all on our land
Repurpose all at home
Na
I use all the cardboard in my garden, the worms love it.
The only organic waste that's not used at home is paper and or cardboard and that I take to recycling
We repurpose all organic waste
Burn it
All organic waste is fed to animals or composted
I compost all my organic waste
I reuse it all
N/A
NO ORGANIC WASTE THAT ISN'T REPURPOSED HERE
Shred or burn
There is none left

Take it to the tip
Burn it
I composte
What a stupid question refer to my answer in question 11 where I clearly stated that the repurpose
I repurpose it always
Burn it
Compost
Compost
While we would have loved to have set up a worm farm and compost bin this year, we haven't yet due to personal circumstances. We currently put all food scraps and paper products in with the general waste. We do not put any garden cuttings in with the general waste.
Noxious weeds I put in general waste.
I compost it
I don’t
Put on open compost heap
I compost then any other green waste, ALL gets put onto my gardens to break down
All of it is reporposed
Burn it
Small amount of weed seeds in general waste
Burn
All composted
Take all my green waste to transfer station
I repurpose all my garden waste on the property.
Hire a trash pack
In general bin. if it's too much I burn it and send it back into the earth from whence it came.
Animals, compost or burn
Don't have any
Burn some but also take some to tip or put it in my general waste
Do organic waste taken to transfer station
I use all organic waste here after it has completely composted.
i
Burn off garden clippings and branches
Use sticks and branches for firewood fir the fire pit.
Everything is recycled
Taken to a family members large property
compost or burn
Family take it
I use it all nothing is wasted
I repurpose ALL of it
Garden
I u8se it in my garden beds
Give it to goats
All organic waste is used /kept on the property
I don’t recycle
N/A
Burn pile and rubbish bin.
Burn

Sometimes burn off when that option is available.
We do not use green waste service at transfer stations
We do not use green waste service at the waste transfer station, we dispose ourselves
Mulch
We never not repurpose our green waste.
I have the occasional bonfire for larger green waste, usually trees
Garden waste & organic waste are broken down and used around the garden.
use at home into compost
N/a
I repurpose all my organic waste
We Repurpose All Of Our Organic Waste
All used at home
Recycle paper, let garden waste break down in paddock
Not relevant.
Bury it all
Burn garden waste
See above. Burning off etc.
Don't have any
Burn garden waste
We compost it all or use worm farm
feed to animals
NA
Repurpose all of it
Not Applicable. All organic waste is recycled for compost
All my organic ‘waste’ stays on the property.
Mulch on the property
Paper goes in the general waste bin. Food scraps go in the compost bin. Garden waste stays in the garden
The council needs to offer a set number if tip vouchers within the current rate costs (not as an increase to rates) and include an annual road side collection of general and recycling. This is included as normal practice by most councils in ‘mainland’ Australia. We were astounded that the road side collection and tip vouchers were not included within the rates fees when we moved here and that our rates without these inclusions were significantly more expensive than where we moved from. We received 12 tip vouchers and this was not solely the practice of one council.
Compost all
I repurpose all organic waste
Burn off in the fire safety periods
Put it in the garden
All our organic waste is composted
All organic waste is put back into the soil here on our farm if it can't be fed to chickens or put into compost bins
Paper products go 8n the recycling or general waste. I don't want to compost because paper products contain harmful chemicals eg PCA's. I don't have any garden "waste" I let it compost back into the ground.
All our garden refuse is burn't.
I checked yes I process all my waste at home
Mulch or burn
Mulch
Repurpose all

Burn it off
All is dealt with on the property
Burn it
None, all repurposed or burnt
Burn garden clippings
Only time I dump irganic matter is if it is infected like sooty mould
Everything is repurosed
Use most garden waste as mulch. Some food scraps in general waste.
Do not have any
Compost , take to tip and Burn larger tree branches a couple of times a year
I repurpose all of it at home as stated above.
Mulch for garden
I repurpose all of it.
Mow without a catcher.
Never part with compostable matter. It all gets used!!
Occasionally burn garden waste on our property as needed.
Balance used to light fire for bbq
This is a very small amount of meat on a very infrequent basis. You have not allowed further comment in this survey. I have had to go backward to find a spot to comment. By changing the collection day in Geeveston to Monday morning our town looks terrible all weekend and especially on Sunday. All Monday to Friday businesses put their bins out friday night and then a lot more put their bins out Saturday night and I am left to open on Sunday with the street full of rubbish bins. This is not attractive to visitors or locals coming to my business. I am happy to speak to you about this.
Repurpose all organic waste at home
We use all organic waste on our garden. We have a chipper mulcher for tree limbs etc
All organic waste is composted
I repurpose very nearly all our organic waste.
I have no garden waste whatsoever, so minimal food waste goes into general waste.
I repurpose all, anything that can be burnt , paper etc goes in the fire .
We repurpose all our garden waste or burn if and when appropriate.
Compost all
burn garden waste, weeds in general waste
Don't have any
compost anything animals don't use
I hire a garden skip for a monthly fee which is emptied on request for a further fee.
Mulch and use in garden
Burn garden waste
I ensure it's composted. We can't afford visits too often to tip.
We repurpose all food scraps and garden waste
I normally burn tree pruning when safe to do so have no other green waste
I generate a small, light 20-litre bag about every four weeks and take that to a friend's place who has kerbside collection. I would take it to the waste station but people who generate little waste are penalised by pricing.
Garden Service takes some garden waste
I re purpose ALL our organic waste.
All organic waste is handled and re-used

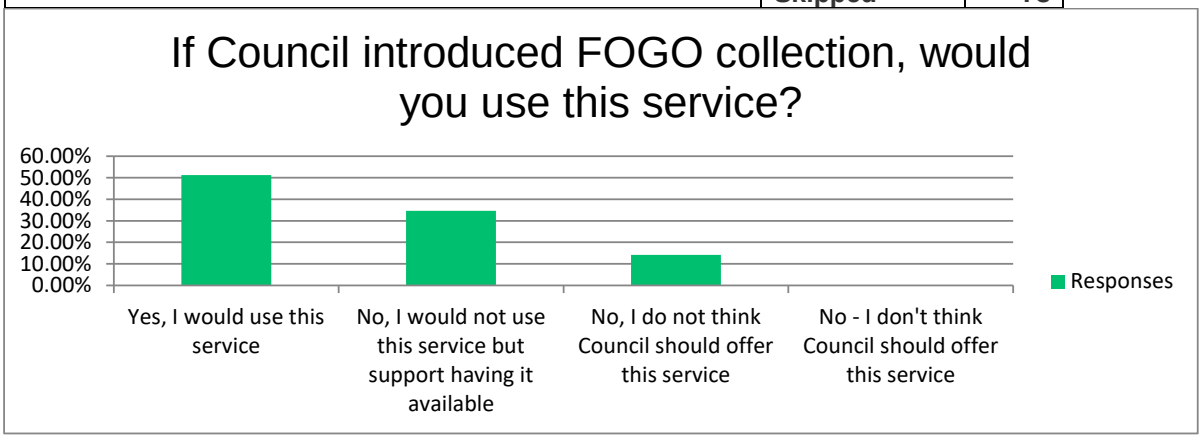
Burn or compost
All is repurposd
Bury it into garden beds.
All composted
Dry and use in the fire
We have no unrepurposed organic waste except noxious weeds which are burned
Burn it
N/a
All is repurposed
N/A
Garden waste is placed on lawn and chopped up using mower. Food waste that does not go into worm farm is placed garden beds.
I fret about it
Every goes to animals or compost.
Burn priming’s or use in bottom of garden beds or use for fire starter in winter
I repurpose it all
Excess garden waste to transfer station, all other in compost
5% of my organic waste goes into general waste. The rest is composted at home.
I have no unrepurposed waste
Put food material in the general waste and grass clippings are in the back yard in piles.
All recycled on property
all organic waste is kept on site and composted
I repurpose all of it
Repurpose all organic waste
Compost or mulch or burn all organics
I don’t!! It’s not required!
Burn it
Mulch and compost
Compost all
Bones to dogs rest in my garden and compost
Self sufficient
Repurpose it all at home.
Trees branches etc I burn
We repurpose all our organic waste.
N/A - we use it all
Green waste left in piles to decompose
We use all our organic waste
Did food for my daughters dogs
I occasionally burn off any large amounts of vegetation
Generally repurpose all organic waste apart from unwanted ‘blown in’ weeds which go into general waste bin.
Burn it
Compost items in general waste. Green waste on property
Dump green garden clippings in the bushland on my property.
Burn
I don't produce any organic waste

Burn sticks/cuttings too large to compost/ feed
Don't have any left over
Compost
Process everything ourselves
Re use
I burn small volumes of certain organic waste (eg seeding plants, diseased plant matter) a few times a year
We repurpose ALL organic waste.
no organic waste goes in any council waste bins
All organic waste is composted on site
Recycle all at home
I repurpoae it all
As you haven't provided any where to provide feedback for why I am dissatisfied with the current kerbside pickup, I will put it here! We have to walk our bins 400m down Misty Hill Rd Mountain River for collection - PLEASE extend the collection points further along Misty Hill Road
All organic waste is used in the garden
Bury
Burn wood and garden trimmings
Throw out to chooks
Don’t have any - manage it on-site
I repurpose all organic waste as compost or animal food.
From time to time may burn off invasive weeds in a bonfire
Burn it. Mostly bush fire break cleanups so too much for rubbish bins.
Use it on the garden
Mulch, compost
Repurpose all
Compost or burn on the farm.
All organic waste repurposed
We don't have any
The animals have it all.
Burn green waste
repurpose all
Pile it up and let it break down
I repurpose all
I compost food scraps & take green waste to tip
Mulch and use in garden
N/A
All garden waste is taken to waste transfer station
Mulching
I repurpose all organic waste
Burn it.
refer to question 20
I use it all in my tumbler
All at home as per earlier question.
Throw it outside for the animals
Dump it on my parent's rural property. They add it to bonfires or feed animals with it.
Burn garden waste (after pruning or storms bring branches down etc)

If it doesn't go to Molly, we occasionally keep branches and wood for our indoor fireplace
We pay for an independent green waste collection for lawn clippings, garden cuttings, etc.
use it as a mulch
Lawn mowing man removes it.
Burn it
We repurpose everything we never needed any bins and don't put any garden or organic waste in bins for council to collect
I only have a very small amount of the paper products which I put in general waste. I compost all garden waste and all food scraps goes to animals
Don't have any
Keep on site

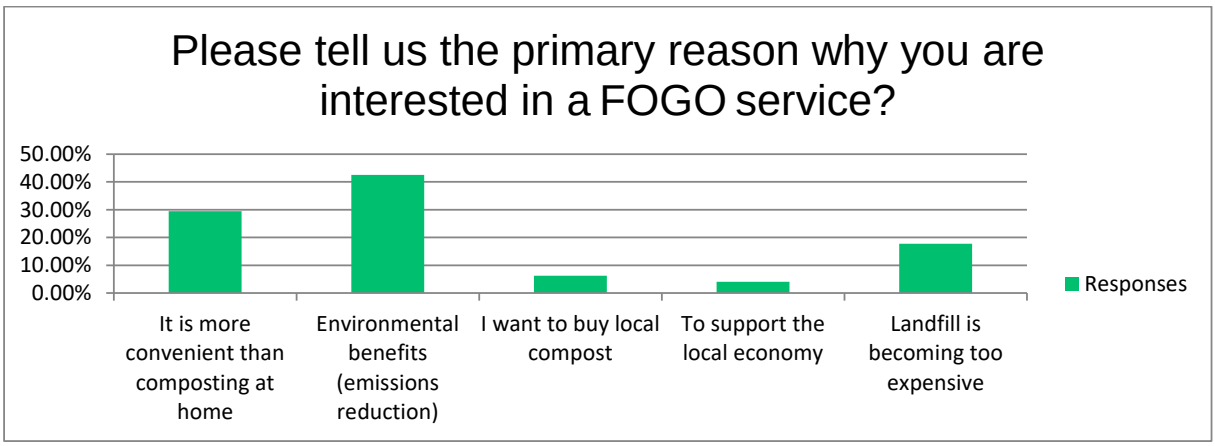
Question Twenty-six: If Council introduced FOGO collection, would you use this service?

Answer Choices	Responses	
Yes, I would use this service	51.23%	646
No, I would not use this service but support having it available	34.66%	437
No, I do not think Council should offer this service	14.12%	178
No - I don't think Council should offer this service	0.00%	0
	Answered	**1261**
	Skipped	**73**



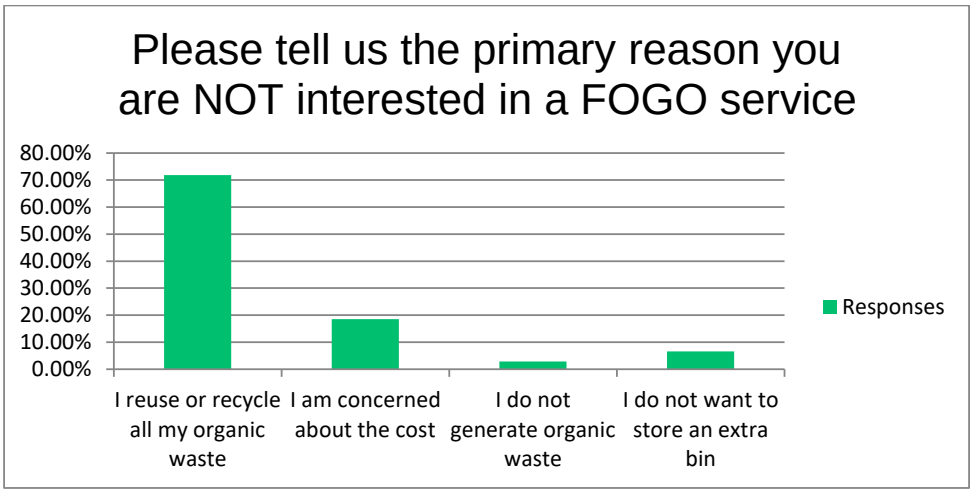
Question Twenty-seven: Please tell us the primary reason why you are interested in a FOGO service?

Answer Choices	Responses	
It is more convenient than composting at home	29.44%	189
Environmental benefits (emissions reduction)	42.52%	273
I want to buy local compost	6.23%	40
To support the local economy	4.05%	26
Landfill is becoming too expensive	17.76%	114
	Answered	**642**
	Skipped	**692**



Question Twenty-eight: Please tell us the primary reason you are NOT interested in a FOGO service.

Answer Choices	Responses	
I reuse or recycle all my organic waste	71.97%	421
I am concerned about the cost	18.46%	108
I do not generate organic waste	2.91%	17
I do not want to store an extra bin	6.67%	39
Other (please specify)		76
	Answered	**585**
	Skipped	**749**



Question Twenty-eight - Other (please specify)
I reuse or recycle most of my organic waste
Too many bins on our road already with poor visual on dangerous bend. More bins would be extremely hazardous and unsafe.
I wouldn't generate enough to warrant having a extra bin
I think that supplying a service discourages responsible minimising of organic waste production and immediate recycling (eg. compost), perhaps offer a free compost bin and lesson with every downsized general waste bin?
I live in a block of 6 units so on bin night that is 12 bins on the street which is a major issue due to insufficient space…introducing another 6 bins would be impossible to accommodate

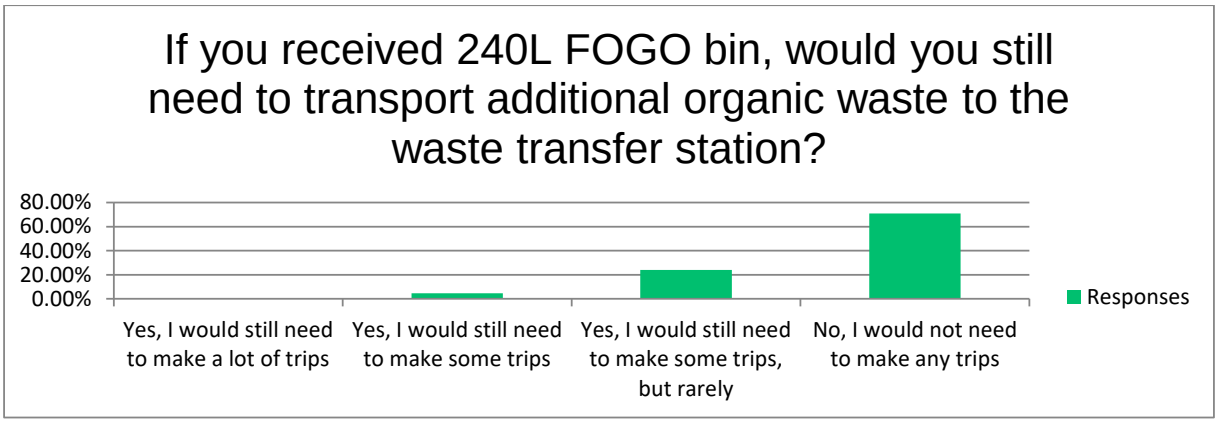
People should be able to OPT in or OUT. It is a rural town, even small number of chickens negate having FOGO bins. It MUST be optional & not cost for those who opt out.
Plus don’t want an extra bin
Also I refuse to pay for other peoples waste as I believe Council will charge extra fees even if I don't use the service
Shack communities should not have to pay for bins and waste collection when they are rarely used due to infrequent dwelling.
We have lived with Fogo interstate - smells, insects, flies and bacteria. I will not have a fogo bin in my kitchen
I don't want to pay anymore rates. I don't need another bin.i don't want it
We already have to take our bins in the car 1.2km to the end of the road
I don’t have time to sort it separate rubbish into 3 bins
Option 1, 2 and 4
I feed it to the chooks
We use our organic waste or burn off - therefore do not require the service
All of the above
For the small amount of waste generated at an occasional use dwelling it is not cost effective for me
Had fogo in NSW complete waste of time and money
Animals getting into the food waste if it were not in a plastic bag
Also I process 95% of organic waste
All compostable stuff I compost, but large branches etc too big to break down to tip. This sort of thing FOGO is better for residential areas. We moved from Adelaide 20 years ago where this service was 1st being trialled in our suburb. Branches or trees to the tip or in a huge if small enough
I’m also concerned about the extra cost and it is not really encouraging people to compost at home if there is a service available that requires less work
Most likely would use more for garden
Acreage so garden prunings are shredded and or burnt over winter.
The excessive cost of the bin and the poor bin service which leaves waste on the street and we do not need another bin adding to the mess created every bin collection .
Because it will involve another cost
I can not get it down my driveway.
I have experienced fogo and it stinks and is not healthy for my family
All of the above
It would be ideal for urban residents that do not have the space to compost effectively.
Concerned about environmental weed spread especially if it is on site composted
I already have council bins that I DONT uSE and GET CHARGED FOR. We as council rate payers should have the option to have wheelie bin service and not forced into it. I am a pensioner and don’t need the extra cost, I manage my own waste and organic matter responsibly.
I have a greater need to just get the basic two other bins that are not currently available to me!
I live in a rural location, so I have ways of dealing with organic waste.
Don't have curb side collection
All of the above
I think it would be a bit gross 8n a bin. I currently bury meat bones etc.
People can take care of their own waste particularly farmers
Not prepared to pay when I don't require
More plastic involved with bins Just want general rubbish pick up
Would only use a small FOGO bin and can do without
I’m also concerned about the cost.
Not enough waste produced

More expense we don’t need
Cost, I do not generate waste, storage.
I do NOT want or need a FOGO bin ever!
Do not require roadside garbage collection
I do not support mandatory council services.
I don’t want to pay for a bin
Collection cost would exceed benefit
I do NOT wish to pay for something I will not use in a rural setting
I am
Most of our organic waste stays on our property, except bones, they go into general waste
Our rights are expensive enough with no real Phone benefits from the local council. This is a waste of the community’s money.
Also, I don’t want to pay for something I am not going to use.
All of the above
Prefer extension of current services first. Have no need to use fogo service.
it would be good to have basic waste collection available to everyone before spending more money on niche things
All of the above
I reuse almost all of my organic waste and am concerned about the cost
I recycle all my organic waste and I really don't want the additional cost for something I just don't need
I recycle all our waste and do not want to store or pay for another bin. Although somewhere to get rid of weeds is very tempting
The cost when rubbish doesn’t exist and the environmental impact
People can do this easily at home on their own
I think people should have worm farms/worm towers/compost bins/bokashi bins
Fogo and green waste recycling on rural properties doesn't make sense. Residential areas yes.
I do not want kerbside collection.
Council should focus on better things. I live on highway, bad as it is bins tip over blocking my driveway
All of the above, including the roadside safety issues we presently experience due to the bins which block access to the main road. And, as I don't need one, I'm concerned it will be made 'mandatory' which is cost prohibitive for me. Education PRIOR to such a roll-out should also be included in rates mailouts.
I am interested. Previous question didn’t allow free txt. Happy to use for garden waste.
I reuse it all and don’t want my extortionate rates to be even worse
cost and our amount of green waste is too much to put in a bin, i believe FOGO work well in urban-small properties (less than 600 sq)
I do not have kerbside collection to my property. I have opted in for 120l general waste wheelie bin that I have to transport to the closest kerbside pick up spot. Any bin larger than 120l is not viable for me to transport. However if kerbside pickup was available at my property I would consider this bin.
I don’t feel we generate enough extra to warrant another bin
on a rural acreage we have no need for FOGO and would not pay for the bin or collection

Question Twenty-nine: If you received 240L FOGO bin, would you still need to transport additional organic waste to the waste transfer station?

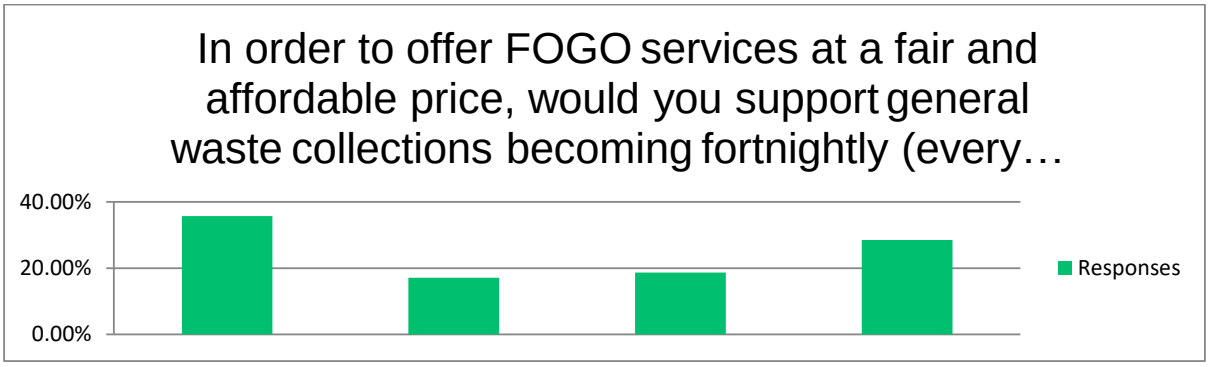
Answer Choices	Responses	
Yes, I would still need to make a lot of trips	0.46%	3

Yes, I would still need to make some trips	4.58%	30
Yes, I would still need to make some trips, but rarely	23.97%	157
No, I would not need to make any trips	70.99%	465
	Answered	**655**
	Skipped	**679**



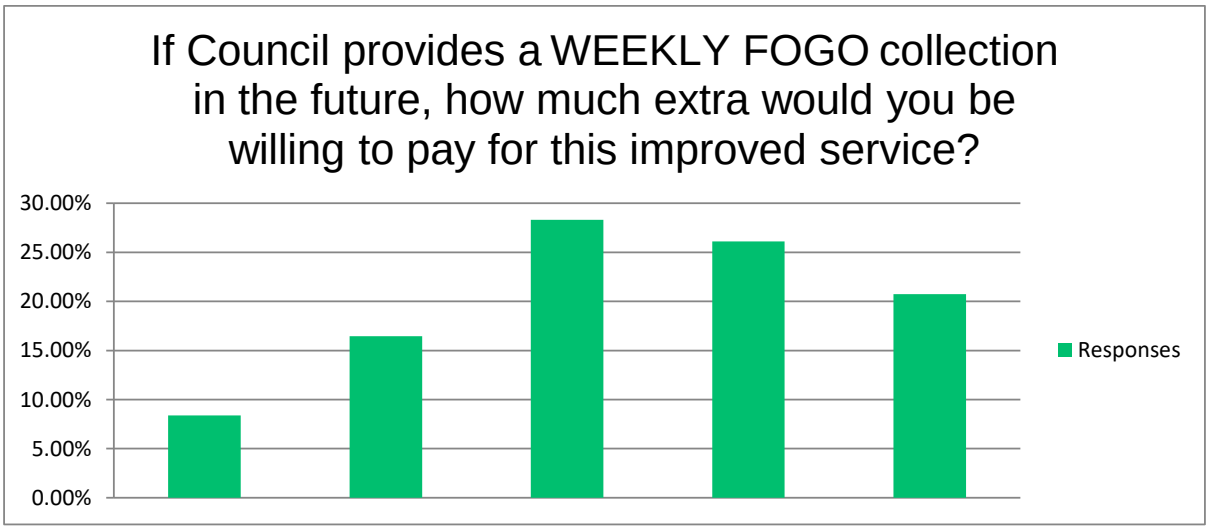
Question Thirty: In order to offer FOGO services at a fair and affordable price, would you support general waste collections becoming fortnightly (every second week)?

Answer Choices	Responses	
Yes, I would support fortnightly general waste collection in any scenario	35.75%	232
Yes, I would support fortnightly general waste collection only if FOGO is collected weekly	17.10%	111
Yes, I would support fortnightly general waste collection only if it saves me money	18.64%	121
No, I would be willing to pay extra to keep the general waste collection weekly	28.51%	185
	Answered	**649**
	Skipped	**685**



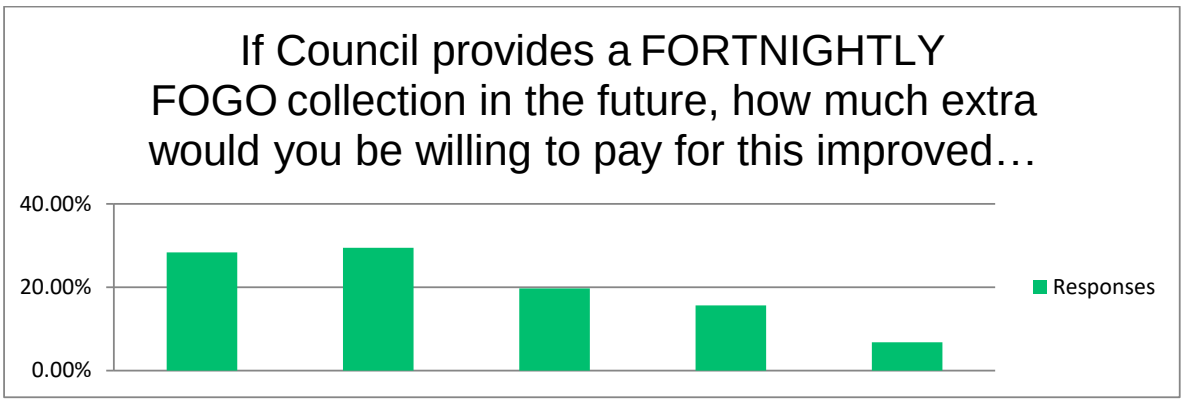
Question Thirty-one: If Council provides a WEEKLY FOGO collection in the future, how much extra would you be willing to pay for this improved service?

Answer Choices	Responses	
I would pay up to $230 or more per year to have my FOGO bin collected weekly	8.39%	53
I would pay up to $180 more per year to have my FOGO bin collected weekly	16.46%	104
I would pay up to $130 more per year to have my FOGO bin collected weekly	28.32%	179
I would NOT pay any more, but would still be interested in a weekly FOGO bin service	26.11%	165
I would NOT pay any more and I do not want a weekly FOGO bin service	20.73%	131
	Answered	**632**
	Skipped	**702**



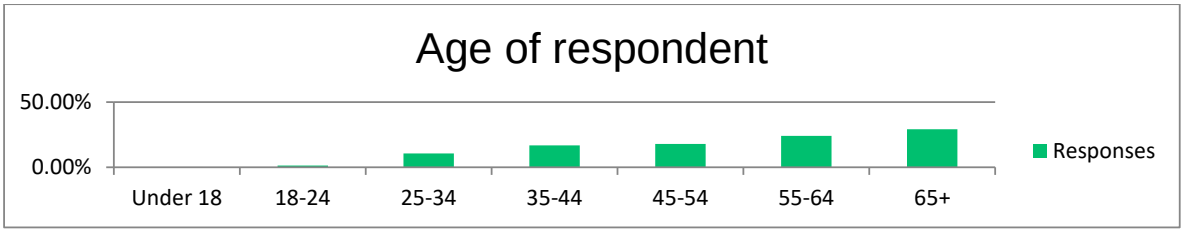
Question Thirty-two: If Council provides a FORTNIGHTLY FOGO collection in the future, how much extra would you be willing to pay for this improved service?

Answer Choices	Responses	
I would pay up to $130 or more per year to have my FOGO bin collected fortnightly	28.37%	183
I would pay up to $80 more per year to have my FOGO bin collected fortnightly	29.46%	190
I would pay up to $40 more per year to have my FOGO bin collected fortnightly	19.69%	127
I would NOT pay any more, but would still be interested in a fortnightly FOGO bin service	15.66%	101
I would NOT pay any more and I do not want a fortnightly FOGO bin service	6.82%	44
	Answered	**645**
	Skipped	**689**



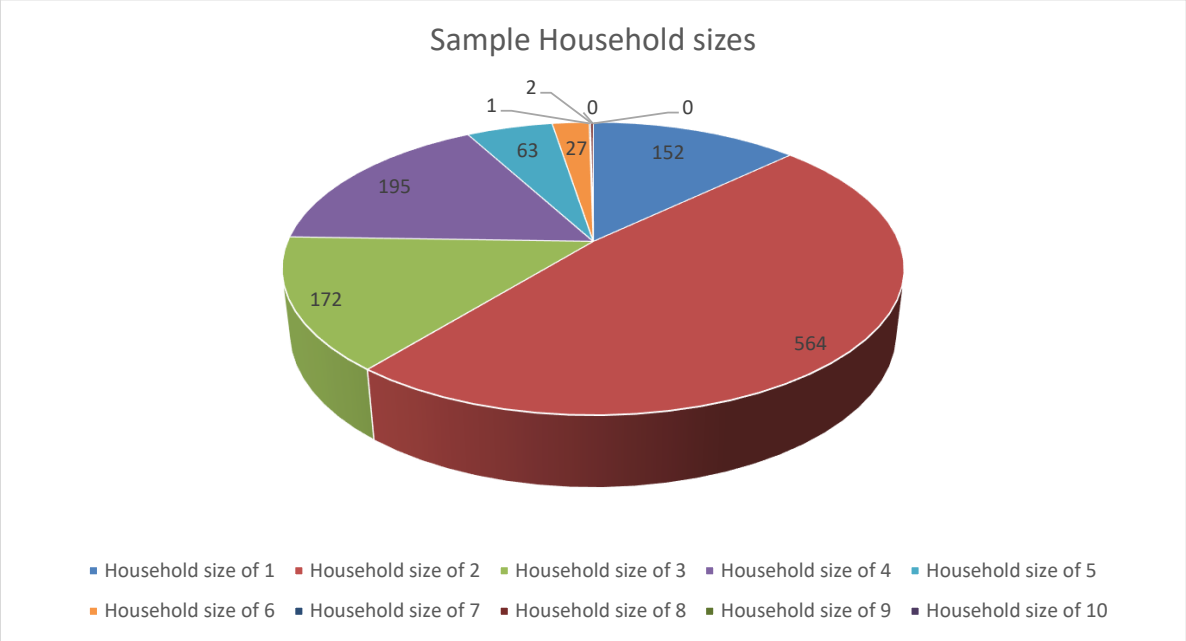
Question Thirty-three: Age of respondent

Answer Choices	Responses	
Under 18	0.17%	2
18-24	1.24%	15
25-34	10.69%	129
35-44	16.74%	202
45-54	17.81%	215
55-64	24.19%	292
65+	29.16%	352
	Answered	**1207**
	Skipped	**127**



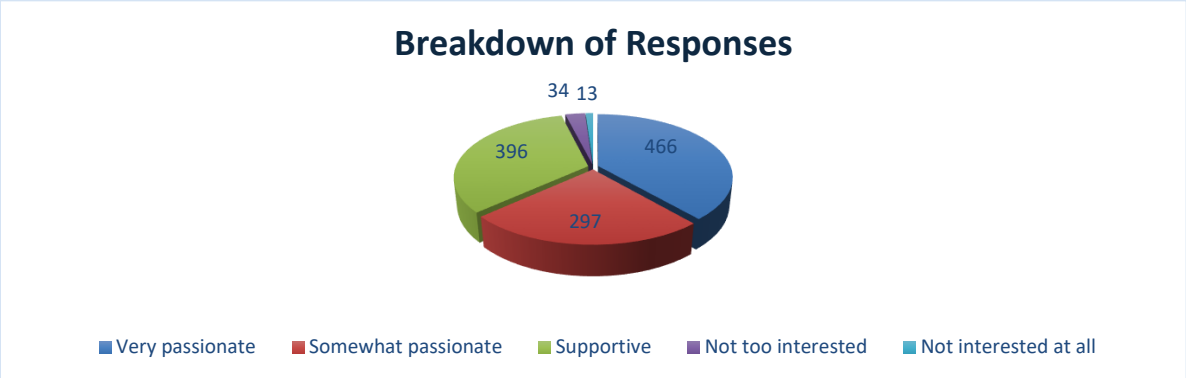
Question thirty-four:

Average Size	3
Median Size	2
Household size of 1	152
Household size of 2	564
Household size of 3	172
Household size of 4	195
Household size of 5	63
Household size of 6	27
Household size of 7	1
Household size of 8	2
Household size of 9	0
Household size of 10	0
Smallest Household size in sample	1
Largest household size in sample	29
Number without/incoherent response	6



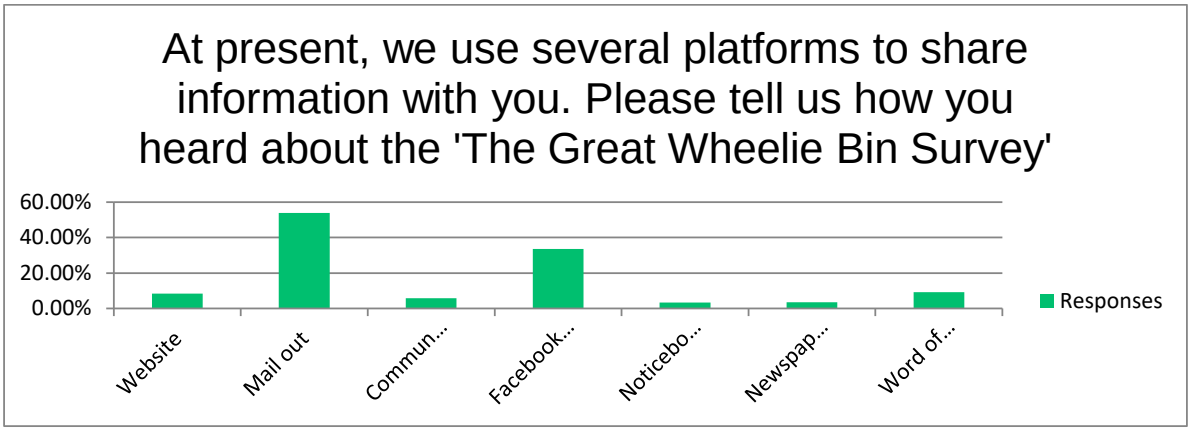
Question thirty-five: How would you rate your understanding and enthusiasm for reducing waste and the environment?

Very passionate		Somewhat passionate		Supportive		Not too interested		Not interested at all		Total	Weighted Average
38.64%	466	24.63%	297	32.84%	396	2.82%	34	1.08%	13	1206	2.03
										Answered	**1206**
										Skipped	**128**



Question thirty-six: At present, we use several platforms to share information with you. Please tell us how you heard about the 'The Great Wheelie Bin Survey'

Answer Choices	Responses	
Website	8.30%	100
Mail out	53.94%	650
Community eNewsletter	5.81%	70
Facebook/Instagram	33.61%	405
Noticeboards	3.32%	40
Newspaper	3.49%	42
Word of mouth	9.13%	110
	Answered	**1205**
	Skipped	**129**



Question thirty-seven: Thank you for completing this survey. If you would like to be kept up to date with this project, please complete your details below.

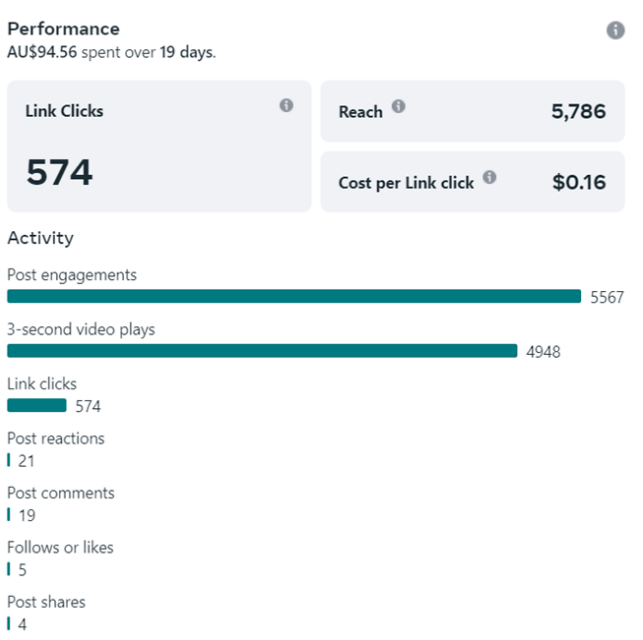
Answer Choices	Responses	
Name:	98.82%	585
City/Town:	98.48%	583
Email Address:	96.11%	569
	Answered	**592**
	Skipped	**742**

Appendix 2

Website analytics

	Page path and screen class	↓ Views	Active users	Views per active user	Average engagement time per active user	Event count All events
	Total	1,001 1.4% of total	804 4.65% of total	1.25 Avg -69.87%	14s Avg -96.32%	3,620 1.86% of total
1	/consultation/the-great-wheelie-bin-survey/	869 (86.81%)	759 (94.4%)	1.14	11s	3,239 (89.48%)
2	/have-your-say-now-councils-great-wheelie-bin-survey/	127 (12.69%)	108 (13.43%)	1.18	19s	368 (10.17%)
3	/councils-great-wheelie-bin-survey-we-want-to-hear-from-you/	5 (0.5%)	5 (0.62%)	1.00	10s	13 (0.36%)

Facebook analytics



Title	Date published	Reach	Likes and reactions	Comments	Shares	Link clicks
Don't miss out! ♻ Today is your last chance to take Th... Video · Huon Valley Council Boost	6 January 10:55	744	2	1	9	11
Don't forget to take part in The Great Wheelie Bin ... Huon Valley Council Create ad	10 Dec 2024	380	2	0	0	5
The team will be at Judbury market this Sunday (8 ... Huon Valley Council Create ad	6 Dec 2024	675	3	0	0	8
If you're in Dover today, remember to pop into the ... Huon Valley Council Create ad	4 Dec 2024	654	3	0	0	7
Happening tomorrow: Community Chats - last one for ... Photo · Huon Valley Council Create ad	2 Dec 2024	789	1	0	0	--
Community Chats - last one for the year Tuesday 3 Dec... Photo · Huon Valley Council Boost	28 Nov 2024	1.1K	5	0	2	--
Drop in, say g'day to the team and have your say on wa... Huon Valley Council Boost	27 Nov 2024	2.2K	8	0	10	41
The Great Wheelie Bin Survey - we want to hear from y... Huon Valley Council Boost	22 Nov 2024	1.1K	8	10	4	57
MEDIA RELEASE 15 November 2024 Council's Great Wheeli... Huon Valley Council Boost	15 Nov 2024	412	2	0	0	15