Cygnet Hall Future Use and Operation – Consultation Report

Huon Valley Council

11 | 12 | 2023

SGS Economics & Planning

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1. Introduction

1.1 Background

Council owns, manages and/or operates several community meetings spaces throughout the municipality. As part of ongoing service delivery and improvement to the community, Council has embarked on a process of reviewing and optimising these community assets in line with community needs and preferences.

1.2 Purpose

Cygnet Town Hall (**Hall**) is the next community asset which management and operating model is being reviewed. Community groups and members are invited to collaborate in this process to ensure a fit for purpose model is implemented or retained, and that it meets community needs and preferences. Any fit for purpose model is also required to be financially and organisationally viable and sustainable. Council has an equitable budget for each town hall, while different operating and management models may be in place.

1.3 Engagement report

To inform the review, SGS was engaged to undertake consultation with the community to understand concerns, issues and preferences regarding the future use and operation of the Hall.

The consultation was multifaceted and involved:

- Interviews with the tenants and main regular hirers
- Interview with Council staff
- Community consultation sessions (2) with regular users, venue hirers and interested community members
- Attendance at the Cygnet market
- Online survey.

Some participants in the consultation asked for their contributions to be treated confidentially. To honour this, views that were shared during consultation will not be attributed to individuals or groups. A particular concern that was mentioned multiple times is respondents do not feel comfortable raising issues openly. The consistently reported reasons are that some groups and people involved with the Hall do not work well together, as well as the factional character of the parties involved with the Hall.

1.4 Cygnet Town Hall

The Cygnet Town Hall is an iconic building and place of gathering for the Cygnet community. A number of groups are currently using spaces in the building, and the building operations and bookings have been managed by Southern Business Services Pty Ltd for a number of years.

The history and function of the Hall is well described in the Discussion Paper that accompanied the community survey on the Have Your Say Page, and is reproduced below.

> Built in 1913, the Cygnet Town Hall has been the heart of social life in the Cygnet Community since its construction. Over the years it has hosted balls and dances, cinema, markets, festivals, exhibitions, plays, concerts, classes and workshops. The versatility of the hall ensures that events, both big and small, are held regularly. Regular long term uses include yoga, Tasmanian Symphony Orchestra concerts, Cygnet Folk Festival, art groups and the monthly Cygnet Markets. The main hall has a capacity of 240 people and upstairs the supper room has a capacity of 60 people. In 2022 a lift was installed to improve access to the supper room.

The Cygnet Town Hall is listed under the Tasmanian Heritage Register (ID 7156) and is described as the following:

"This building is of historic heritage significance because of its:

- ability to demonstrate the principal characteristics of a two-storey brick Federation Free Style municipal building,
- townscape associations are regarded as important to the community's sense of place, and
- associations with local civic leaders, who conducted their civic duties from the building."

Southern Business Pty Ltd currently manage the Cygnet Town Hall under a lease arrangement with Council. They are responsible for user bookings, all day-to-day running and minor maintenance costs. Council provides an annual allocation of funds to contribute towards the operational costs of the hall. A percentage of hall income is retained by the management body and the remainder contributes to operational costs and improvements. Council is responsible for maintaining the asset and larger maintenance items such as lighting, painting, roofing, etc.

There are current leases in place with:

- PFLAG/Cygnet Community Hub who occupy two office spaces located on the front ground level of Cygnet Town Hall,
- Southern Business Services Pty Ltd who occupy the main office, rear office and storage room located on the front ground level of Cygnet Town Hall, and
- Huon Art Exhibition Group Inc who occupy the under-stage room at the rear of Cygnet Town Hall.

1.5 Future Use

In considering the future use of the Cygnet Town Hall the following topics or themes used to structure the discussions:

- Building and fitout: Is the building and its fitout fit for purpose? What sort of other uses could be well accommodated? What, if any, changes are required?
- Operations and bookings: Is the range and intensity of use and activities appropriate, and what opportunities to exist to increase usage? What, if any, changes are required to the day-to-day operations (cleaning, bookings, small maintenance, heating, cooling)?
- Financial sustainability, fees and charges: Is the current fee structure in terms of leases, venue hire and any other fees appropriate and affordable? What, if any, changes are required while maintaining financial viability?
- Management and administration: Is the current management model fit for purpose? Does the current model enable a clear vision be pursued and implemented? What, if any, changes are required to ensure a fit for purpose model?

2. Issues and Opportunities

2.1 Building and fitouts

The community at large agrees the Hall is a great asset to the community and offers a space for a variety of uses.

Issues and concerns

The community, regular users, those booking spaces and to some extent the tenants expressed significant concerns about the state of maintenance of the building, especially regarding health and safety. The specific issues raised relating to safety are:

- Electricity and heating: users mentioned unsafe power points, difficulty reaching heating (need for older people to climb on chairs)
- Asbestos: while an asbestos report exists, users allege it is outdated and new risks may have occurred since the report was written. It has since been advised to the author by Council the asbestos report is up to date.
- Inadequate smoke alarm system, and inadequate fire doors
- Storage of chairs and equipment in hallways and other non-storage areas may at times be dangerous and/or minimise access, especially for people with disabilities (for example, access to toilets)
- Fitout of the building may not meet workplace standards (this concern probably only applies to the tenanted spaces). It has since been advised to the author by Council the building does meet workplace health and safety standards.

In addition to these key concerns, the community raised further concerns that can be summarised as:

- General tired look and feel due to lack of maintenance, especially painting (noting hallway and staircase have recently been painted)
- Lack of storage space throughout the building, resulting in storage in unsuitable places, obstructing access, and storage in places where it is difficult to access
- Lighting that is not suitable for art exhibitions
- Acoustics are not up to standard
- Poor functionality and standard of the kitchen in the supper room
- Poor functionality of kitchenette facilities downstairs (in the hall)
- No lift from main hall up to stage
- Inadequate heating in the hall
- Front of house is uninviting with closed off windows, cluttered entrance and shared space (between the tenancies)

- No active reception area to welcome guests
- A need for improved access for people with disabilities
- Inadequate garden maintenance.

During the consultation it became clear that the roles and responsibilities around day-to-day and significant maintenance are not well understood by a number of parties. The roles are described in the management agreement of Council with Southern Business Services. The lack of transparency appears to result in poor communication, frustration, and delayed or unsupported solutions.

Opportunities and solutions

Among the stakeholders there is substantial consensus the health and safety issues are priority. The stakeholders, especially regular users, would like to have a better understanding of the roles and responsibilities of building maintenance, and have a say in the planning. To tackle this issue, a list of priorities needs to be agreed to.

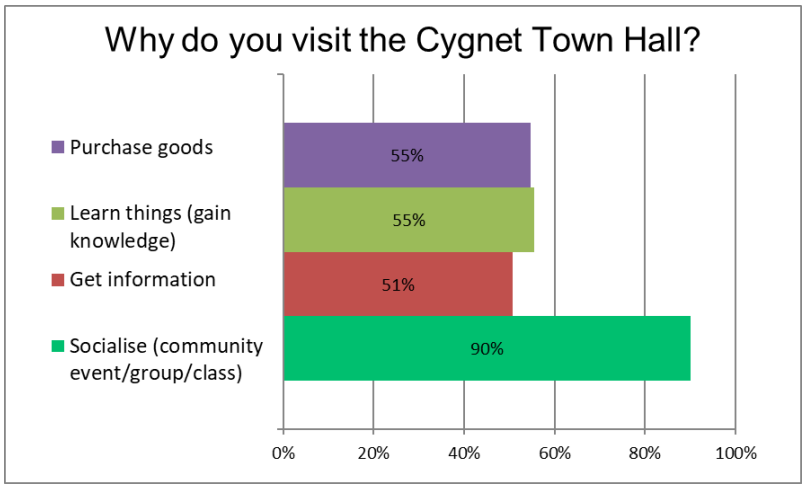
Many stakeholders agreed that in order to have all issues addressed, there may be a need of additional funding (more on this topic under section 2.3). However, the respondents are of the view that the priority issues would need to be addressed by Council.

Addressing these issues will enable a greater variety of use in the future.

2.2 Operations and bookings

The survey respondents indicate that the majority goes to the Hall to socialise and attend events (Figure 2).

FIGURE 1 REASONS TO VISIT THE HALL

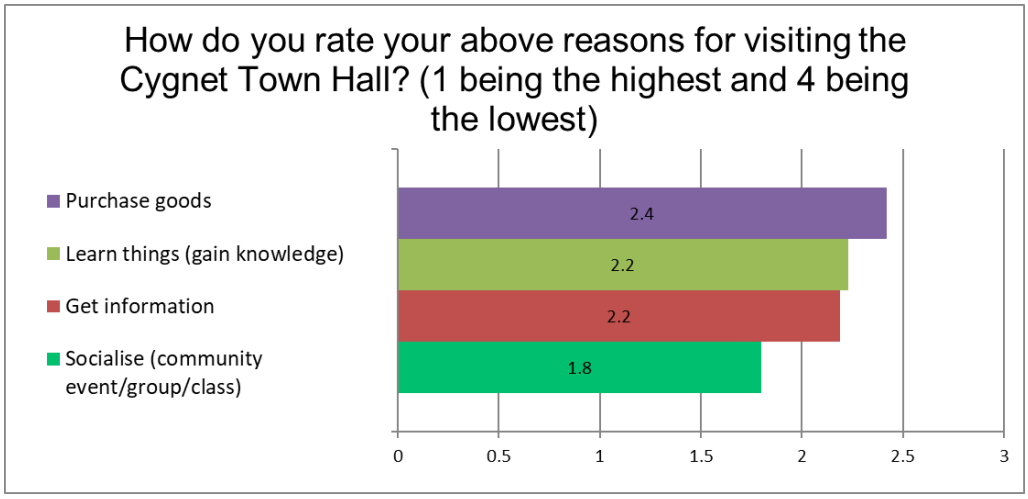


Source: HVC survey 2023

The quality of their experience when visiting the Hall on a scale of 1 to 4, averages at 1.8 (1 for highest, and 4 for lowest) for socialising (community events, groups, classes), which suggests the community is

generally content with the quality of the offer. In terms of learning, purchasing goods and getting information, the Hall scores just above average (the average between 1 and 4 being 2.5).

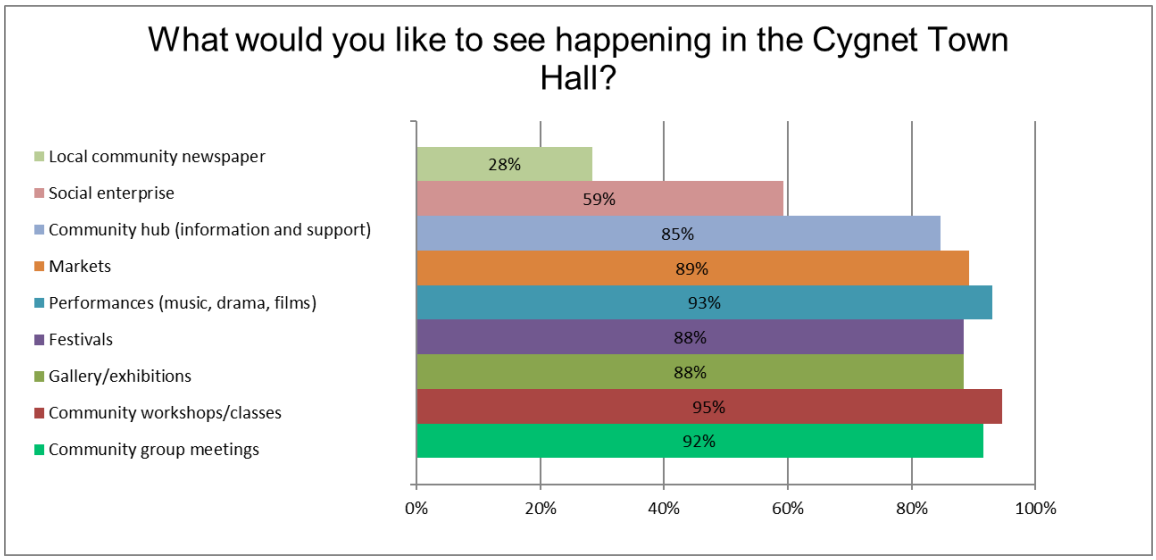
FIGURE 2 SATISFACTION WITH CURRENT REASONS OF VISITING



Source: HVC survey 2023

The survey respondents were asked which activities they would like to see happening in the Hall (Figure 3). The majority of the respondents would like to see most of the current uses continued, such as community workshops, markets and performances. There was a lower support for a local community newspaper.

FIGURE 3 PREFERRED ACTIVITIES IN THE HALL



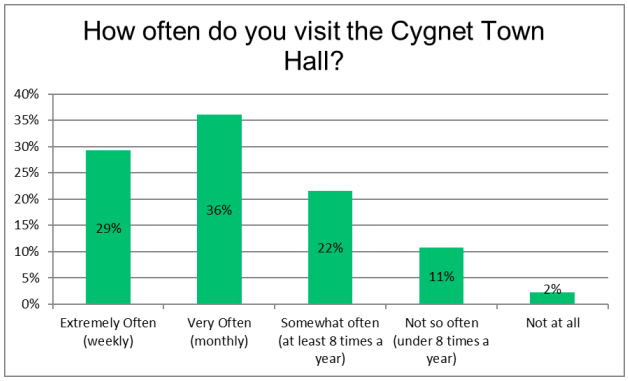
Source: HVC survey 2023

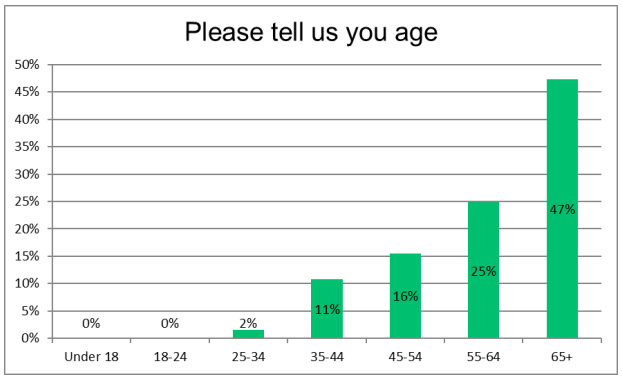
Other uses proposed include: more of what is offered, exhibitions, storytelling, sports and fitness.

Of the respondents (130 in total), the frequency of visitation to the Hall varies. It should also be noted that the response to the survey was strongly skewed towards people aged 45 years and over, with the

greatest response being in the 65+ years age bracket. This means that the voice of young people and the youth is not represented in the survey. During the engagement sessions, people aged under 35 were underrepresented (observer's impression), and there was no representation from the youth.

FIGURE 4 FREQUENCY OF VISITATION AND AGE GROUPS





Source: HVC survey 2023

Issues and concerns

The experiences and levels of satisfaction in relation to booking spaces in the Hall varied greatly and included some serious concerns.

A similar observation is true for the leases that are currently in place. Most stakeholders are content with the current leases, while some raised concerns around renewals of current tenancies and whether they best meet community preferences.

Common issues raised in regard to bookings, were:

- Bookings not being confirmed and/or being moved and/or double bookings. This appears to be most common for events and other infrequent bookings. In instances, this has led to (significant) events being cancelled, issues with suppliers or artists no longer being available and costs incurred by those who attempt to book.
- Lack of an online booking portal and insight in venue availability. Respondents mention there is no easy insight into capacity, and scheduled activities. While there is a board at the Hall itself with (some) of the scheduled activities, there is no easily accessible and up-to-date overview online. Many respondents mentioned the Palais Theatre as an example of an online booking portal[1].
- Insufficient community information about scheduled activities: The views are varied on this. Some respondents mentioned the availability of information in the Classifieds and on information boards at the Hall. However, most stakeholders mentioned the lack of information through online or social media.
- A focus on youth and young people who are currently not well represented at the Hall (see also next section).

[1] The portal should provide insight in availability of venues, and to be used to send requests for bookings, which then need to be confirmed by a manager before the portal can be updated.

In relation to the current tenancies, concerns were expressed about the renewal and appointment process. Some respondents would like to see different uses in the front of the building, and some were wondering what would happen with the lease at the back of the building. It was felt this issue could not be raised for open discussion, fearing strong pushback from groups and people involved with the Hall.

Opportunities and solutions

Many respondents suggested an online booking portal could help streamline bookings and make the process more transparent to all users. A greater online presence would help communicating what is on in the Hall as well. It is noted that according to the manager, usage of the event spaces is good during peak days and times. Usage is much lower in off-peak times.

In relation to the tenancies, some respondents suggested an Expression of Interest process every number of years and/or a Hall committee to intermittently review the leases.

2.3 Financial sustainability, fees and charges

The fees and charges for venue hire for all Council owned halls and venues are set by Council and are communicated via the Council website.

Issues and concerns

Consultation participants often raised concerns about fees, charges and the way money is spent. In summary, the issues raised were:

- A lack of transparency in rates and charges. Some respondents mentioned rates were unclear and were under the impression additional fees may be charged for heating or power.
- Some community groups enjoyed discounted fees in the past. Council has discontinued offering discounted fees. Some respondents are unhappy about that.
- Lack of transparency of use of funds and revenue towards maintenance and operations of the Hall. Especially some regular users have identified issues they would like to see addressed in the building. More transparency in the financials would support a better understanding of possibilities.
- General lack of funding to address priority issues and other issues. Many participants expressed concern that current funding may not be sufficient to meet priority issues. It was generally understood that Council has funding limits. Some were concerned that the Hall may not be receiving equitable funding compared to other venues[2].

Opportunities and solutions

The respondents suggested a number of opportunities and solutions:

- Together with an online booking portal, there could be an overview of fees and charges (in line with Council's guidelines)

[2] It was communicated during the sessions that all venues do receive equitable funding.

- Opening up tenancies to expressions of interest every three to five years, to ensure equitable access to tenanted spaces. This would require a transparent selection process to ensure use of the spaces is in line with the community's preferences and the vision for the Hall. It should be noted that some groups and people involved with the Hall may oppose such a process.
- Transparency into the financials of the Hall. For this to occur, it would be logical for a committee to be installed to oversee and manage the financials, including the tenancies.
- Development of an aligned maintenance/upgrades plan with a financial plan. The respondents would like to see a forward plan to address the issues identified, and ensure funds and revenue are spent accordingly. For this to occur, it would be logical for a committee to be installed to oversee and manage the financials.
- Additional funding to address issues mentioned earlier. The view generally is that Council should address the priority issues involving health and safety. The other issues may need to rely on additional external funding, and/or an additional recurrent revenue flow[3]. Again, for this to occur, it would be logical for a committee to be installed and manage funding applications in collaboration with Council.

2.4 Governance and communications

The respondents were mostly happy with the current *operations* of the Hall, while also admitting there is room for improvement especially in relation to *management* of the Hall. These improvements relate to the issues raised in the earlier sections, but also to several issues raised below.

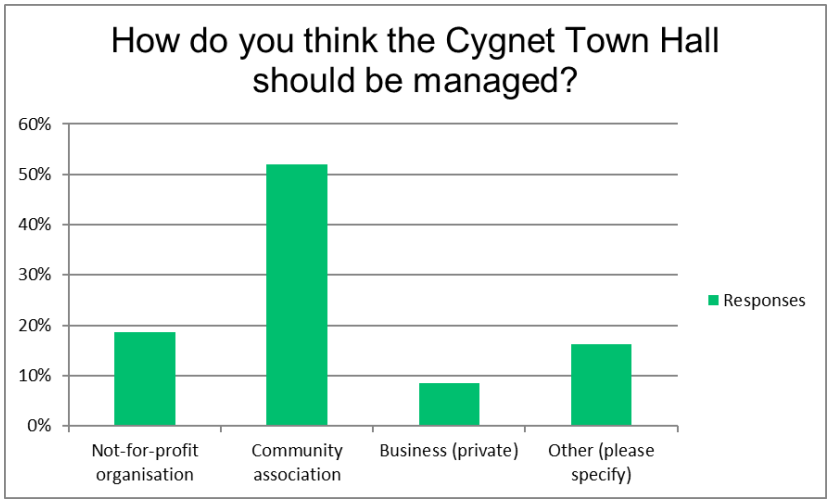
During the workshops and the interviews, it was generally agreed that to implement the improvements, the current arrangements are not sufficient (as it would be beyond the capacity of the current manager's role). It was opted that on top of the day-to-day manager role as it currently exists, there is a need to manage the Hall more strategically. A management committee was discussed in depth as a possible solution.

Respondents were also hesitant due to issues of fair representation on the committee, the possible influence of a few very strong voices, and volunteer capacity in the community. An underlying issue is that not all users and tenants get along, and individuals are hesitant to speak up in fear of backlash. This came through strongly from the survey and during interviews. Quite a few respondents asked for ongoing active involvement by Council to ensure fair decision making and transparency.

The community in the survey was asked about the preferred management model (Figure 1). The majority (52% of the respondents) prefers a community-led model. Of those who responded 'other', the responses included maintaining the current model (which is private) and a strong involvement by Council.

[3] In this regard, some respondents referred to the Palais Theater and its revenue from the foreshore camp ground.

FIGURE 5 MANAGEMENT OF THE HALL, PREFERENCES



Source: HVC survey 2023

Issues and concerns

While most respondents are happy with the day-to-day management of the Hall, at the same time they raised concerns and issues in relation to the current governance model:

- Communications with Council are disjointed. Many respondents mentioned it was complex to understand the roles and responsibilities of Council (and of the manager), to gain clarity on outstanding issues, and to request or advocate for actions.
- Need for improved consultation of users and stakeholders about changes in the Hall. Many respondents expressed frustration about maintenance or upgrade works being undertaken by Council without (sufficient) consultation.
- Particular current users/tenants of the Hall, reportedly respond strongly and adversely to people holding different views. It results in people fearing to speak up, and in people turning away from the Hall. There is a (perceived) existence of factions and collaboration has reportedly been affected.
- A lack of vision/strategy for the Hall. The current model allows the Hall to operate on a day-to-day basis. However, the current model does not deliver on a vision or aim to improve the Hall by addressing the issues raised before.
- Lack of forward planning for the Hall. There is no forward plan, supported by a financial plan, for the Hall.
- Lack of insight into roles and responsibilities. Reportedly, some issues do not get resolved (swiftly). It is often unclear to Hall users who is responsible, and some users reported being sent from Council to the manager and vice versa.
- Related to this, it was raised there is no clear complaints process or code of conduct.
- A need to clarify the responsibilities of Council and the management committee, if installed: The respondents agreed that priority issues (as described earlier) are the responsibility for Council to

address, and some were concerned that if a committee was installed Council would push this responsibility to the community.

Opportunities and solutions

The respondents identified two main solutions:

- For Council to better communicate and engage with the Hall, and ensuring there is one officer responsible at Council rather than a number of officers across different areas. This includes a clear delineation of roles and responsibilities that is publicly available.
- The instalment of a management committee to strategically manage the Hall and provide oversight. The respondents would like to better understand the different options, and there was a lot of interest in the Geeveston Hall and the Palais Theatre models.

Most, if not all, of the abovementioned issues could be addressed by these governance and communications improvements.

In relation to the option of installing a committee, a range of pros and cons were raised and discussed. These are summarised in the table below.

TABLE 1: PROS AND CONS OF A HALL MANAGEMENT COMMITTEE

Pros	Cons
Better communication (to the community & one voice to Council)	Volunteer base capacity is limited
Ability to develop a vision and implement a strategic plan	Factional circumstances may interfere with fair decision making
Have oversight and direction of the decisions, works and finances of the Hall	Council is feared to absolve from its obligations in relation to maintenance (especially the priority issues mentioned earlier)
Decisions are made by and on behalf of the community	
Clear and transparent roles and responsibilities regarding management and operations of the Hall	
Proper policies and processes, including for complaints	
Improved access to external funding via grants etc (with help from Council)	

2.5 The Hall in five years

This concluding section lists the scope and depth of activities the participants would like to see happening in the Hall in five years' time (please note, some of these are already happening).

"In five years' time, the Cygnet Hall will be … "

- A vibrant active space that hosts community, musical, theatrical, and artistic events
- A community space for the whole community
- A space for youth and community renewal
- A vibrant arts, culture and community centre funded by a range of sources to drive greater use
- A space that is owned by and engaged with the community
- Meeting workplace health and safety standards
- Have a greater appeal, including painting, electrical work and new kitchen facilities
- Increasingly used by young people
- A destination with a strong online presence, and the community is widely informed of what events are on.

2.6 A Recommended Way Forward

The Hall is a treasured asset in the community. Many organisations, user groups and individuals frequent and use the Hall's facilities throughout the year. The community wants to ensure the Hall continues to be used to the benefit of the entire community, and for the community to be in control. More so, the community would like to see the building's condition to be further improved and the use of it to be optimised. To achieve this, funding and works beyond Council's current budget constraints would be required. This additional effort is also beyond the capacity of the current management arrangements.

The review of the current management arrangements and consultation with the community raised several issues. Transparency of (financial) management and decision making is a recurrent issue. And as a public asset, it is of the utmost importance that all decisions made are *demonstrably* in the interest of the Hall and the community[4].

To achieve this, the following is recommended:

- Establish a management committee consisting of community members with relevant skills. These members should not have a (perceived) conflict of interest. Among other things, this means, the committee cannot include tenants.
- For the management committee to:
  - Liaise with and advise Council on the Hall's needs and wants

[4] It is not suggested that current decisions are not made in the interest of the Hall and the community, rather that there is a lack of transparency.

- Be accountable for the Hall's finances (financial reports and budgets)
- Be responsible for preparing and delivering on a strategic plan and annual budgets
- Oversee the operational management. This means the operational manager, responsible for user bookings, day-to-day operations, and minor maintenance, would report to the committee to ensure transparency. The role of operational manager could largely continue to exist.
- Work with Council to prepare funding applications. These funding applications would support a more ambitious vision for the Hall that requires further upgrades and an optimisation of use.
- Manage the tenancies of the Hall spaces, with the revenue of the tenancies to flow into the budget for the Hall. This would provide a stable income stream to the Hall in addition to Council's annual contributions and helps strengthening the financial sustainability.
- Ensure equitable access for users and act on behalf of the community's interest.

- Council will continue to be responsible for significant maintenance, and continue to make annual contributions to the Hall, in an equitable manner (compared to Council's other halls). This means that Council will remain responsible for maintaining the asset and larger maintenance items such as lighting, painting, roofing, etc. In addition, Council is recommended to:
  - Offer a single point of engagement / reference person for the Committee to communicate with. In terms of liaison and advice, the community has expressed the preference to have a single point of reference in Council, rather than several points of reference as is currently the case.
  - Offer support in preparing funding applications.

Roles, responsibilities and powers

Initially, the Hall is recommended to function as a Management Committee comparable to the model that is in place at the Franklin Palais Theatre. This model would enable a committee to be established, including a chair, deputy chair, treasurer and secretary. They would report to Council through financial reports and annual budgets, as Council remains end responsible.

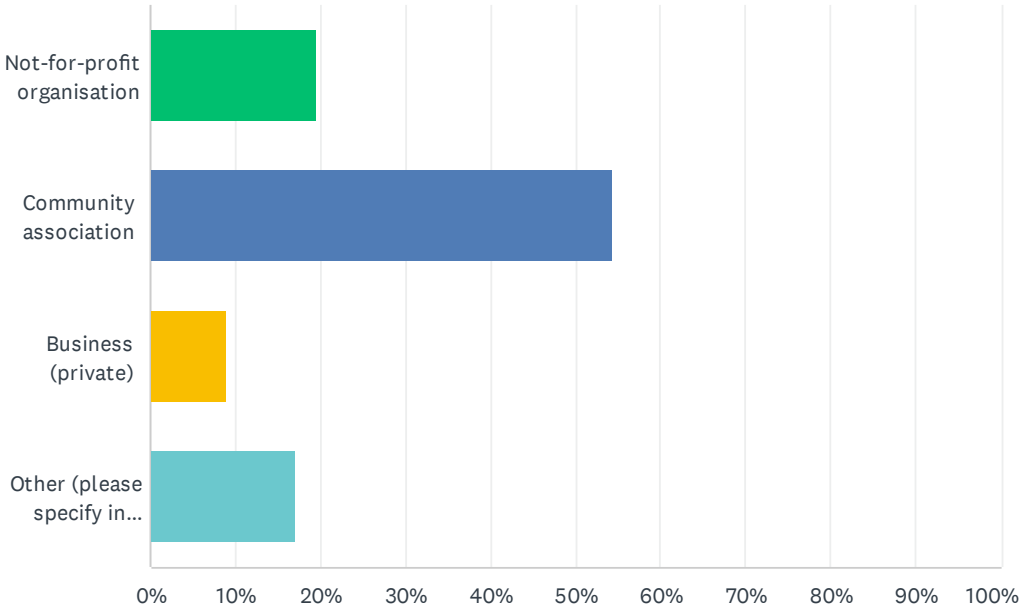
Over time, the Committee may want to move forward and become a Controlling Authority which would offer the Hall greater independence in decision-making from Council. An authority has further powers in terms of entering in contracts, employing staff and approving leases. It is not likely immediately feasible to reach this model as the Hall first needs to establish processes for responsibly and transparently managing financials, operations, small maintenance and significant upgrades (for which external funding needs to be sought).

However, prior to agreeing to a way forward, the participants to the consultation expressed a desire to gain a better understanding of the pros and cons of both a Management Committee, as exists for the Franklin Palais Theatre, and a Controlling Authority which is in place for the Geeveston Town Hall. It is recommended to share this additional information, present the preferred way forward and seek feedback from the community on the recommendations.

Appendix A: Survey Results

Q1 How do you think the Cygnet Town Hall should be managed? (please select one only)

Answered: 123 Skipped: 7



ANSWER CHOICES	RESPONSES	
Not-for-profit organisation	19.51%	24
Community association	54.47%	67
Business (private)	8.94%	11
Other (please specify in comment box below)	17.07%	21
TOTAL		123

#	OTHER	DATE
1	I think the current management arrangement works well. The connection with the Classifieds provides a convenient and effective way to promote events.	8/27/2023 11:26 PM
2	Entirely depends on the people involved. As a hirer, it is great having a central/ single person to liase with.	8/27/2023 8:09 PM
3	The Town Hall should be managed by a small community committee comprising of tenants and other community users, a group that can be an interface between community and the HVC- to ensure proper community consultation and overall good management of the Hall, as well as providing oversight to the day to day management that is currently being carried out by the Cygnet Classifieds (ie cleaning , bookings and small maintenance) quite effectively . An online booking service for spaces should be created for more efficiency. The HVC should be forced to bring the Town Hall up to standard as they have neglected its maintenance over the past 10 years to the point that some of the space are now not fit for purpose. The Cygnet community are resourceful , resilient and capable , but its is not our job to fundraise to bring these facilities back to standard - that is the responsibility of the HVC and they should just get on with it. Once the council commits to this long overdue and much needed maintenance , I'm sure the community would be happy to help in its ongoing upkeep and possible upgrades, but it needs to be fixed by HVC first . I also dont understand why the community consultations in the supper room included people who dont even live in cygnet ? How can you make decisions based on the opinions of people who dont live here or even use the Hall (3 women on my table for eg)? How is this not a flawed process and	8/27/2023 6:02 PM

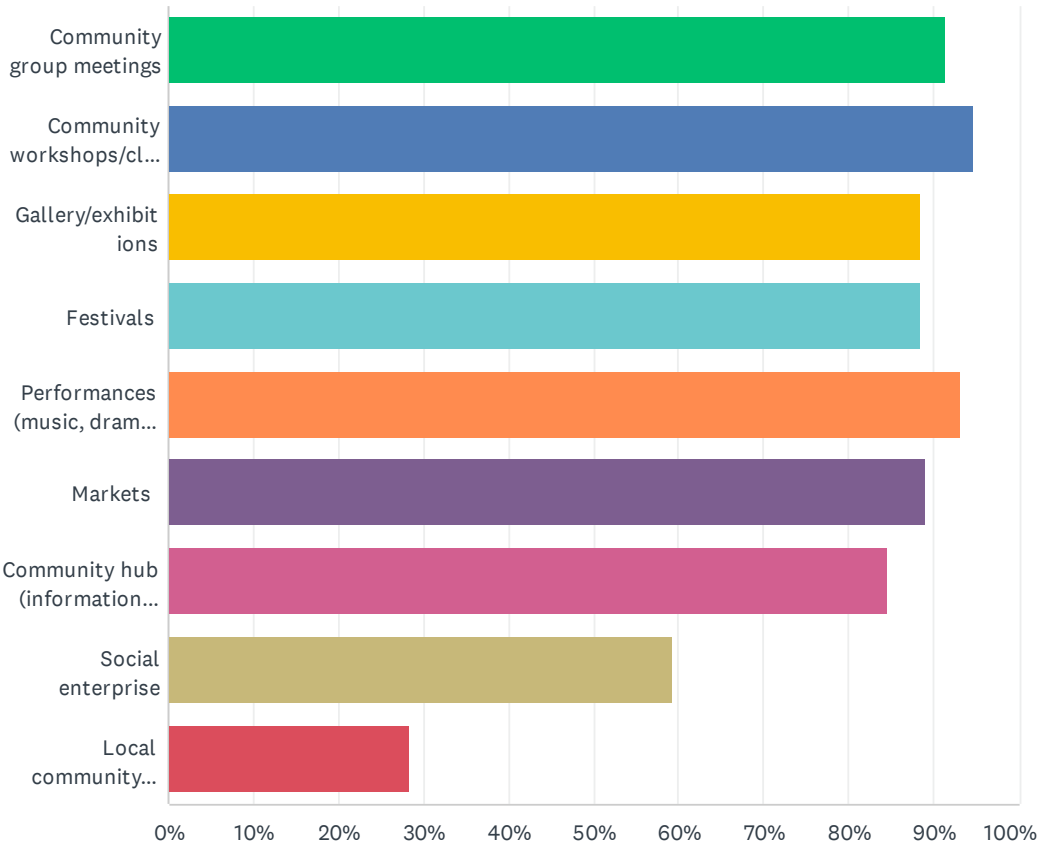
	how does it give any of us who use the hall regularly the confidence in this consultation process?	
4	The present system of having the occupant of one of the front offices, Southern Business Services Pty Ltd look after the bookings has worked for many years and there does not seem to be any reason to change.	8/27/2023 3:23 PM
5	Having used the Hall several times recently, the current booking and management model worked well for my organisation - Huon Valley Music Collective	8/27/2023 11:14 AM
6	board of independent community members - with skills	8/27/2023 8:17 AM
7	Continue as is.	8/26/2023 11:58 PM
8	What we have is good	8/26/2023 11:46 PM
9	It is unrealisitic to expect not-for-profit or community groups to manage the Town Hall though costs for using it should be capped.	8/26/2023 11:25 PM
10	together with HVC	8/26/2023 8:31 PM
11	Needs to be the responsibility of the HVC although an organisation can be designated to handle bookings and perhaps apply for grants to get capital for upgrading	8/26/2023 8:18 PM
12	Existing system with the Classifieds managing works well- no change needed.	8/26/2023 12:22 PM
13	It should be the reasonability of the local Council to manage and maintain the Town Hall. It is most important for the community, it is the heart of the community. It needs to be kept at all costs. There are a lot of things needing doing to make it more user friendly, and the cost should be covered from our rates and taxes. The community could utilise it better if it had an upgraded kitchen to commercial standard would be a great asset for the community. - it is due for a big maintenance, incl heating, lighting, paint, curtains - a system to store the chairs that doesn't involved the stage would be great. (on wheeled racks, stored under the stage?)	8/26/2023 10:44 AM
14	The town hall is integral to the community and plays a very important role in maintaining community cohesion. It is thus essential that it is maintained in a good state of repair and safe and accessible to everyone. To this end, the heating, lighting and the kitchen facilities should all be improved.	8/25/2023 1:58 PM
15	The current day-to-day management seems to work well and has done so for about 20 years. The Classifieds is very important for Cygnet, the wider Huon Valley and the Channel and is highly regarded as a source of local news, information and topics of general interest. A financial report is provided to the council by Southern Business Services so that there is public accountability about hall income and running costs. A potential improvement could be to publish the costs of maintenance and minor repairs each year so that community members are aware of the work needed to run the building. If this were published for the community, rather than just in Council documents, it would enable people to understand the potential for the building to be run as a social enterprise if circumstances were to change, which will no doubt happen at some stage. It seems likely that there will always be a need for some income to the council, such as the rent paid by Southern Business Services, including the Classifieds, and the Cygnet Community Hub, to pay for maintenance costs etc.	8/24/2023 10:19 PM
16	To keep management in the hands of a genuine commercial operator and out of the hands of single interest groups and amateurs.	8/24/2023 9:22 AM
17	No particular thoughts - the way it's run at the moment is fine by me.	8/23/2023 9:36 AM
18	The Cygnet Town Hall should remain under the management arrangement as it presently exists. The building is an important asset of the community. As a venue for special events it is imperative that the main hall space & upstairs Supper Room remain available for hire for such occasions. It should not be able to be viewed as a commercial proposition since it was built specifically for use by the community. Any alteration that moves the management away from the control of the Council opens up the possibility that this valuable public space could come under the control of an organisation that may not have the community interests as their guiding principle. We strongly recommend that the Town Hall remain the responsibility of the Huon Council. John & Anne Hughes, Cygnet.	8/22/2023 12:06 PM
19	What's wrong with the current model? Jan Finlay/SBS have professionally managed the everyday running- bookings,maintenance,cleaning of the facilities for a number of decades. Not only has she provided excellent service she also produces a free weekly newspaper meeting the needs of the larger community. Having a small business operating on the premises with a vested interest in continuity of lease and all it's responsibilities surely must	8/21/2023 3:13 PM

	be a comfort to council? What are the alternatives? An oversight body? A committee responsible for all of the above? Appointed by who, run by who? Volunteers?! Best of luck with that!	
20	I would like to see a vibrant town hall offering spaces for artists though gallery exhibitions, musicians being able to hire the hall at a minimal cost and festivals (the CFF) using the space for the January event bringing artists and visitors into the valley. The Cygnet Town Hall is very under-utilised and is extremely uninviting to the average passer-by. The front two rooms are dominated by two small groups, with one group very disinterested in engaging with the whole community, and competing against collective ideas, and almost operating as gatekeepers in offering a welcoming space.	8/20/2023 2:24 PM
21	All of the above options should be options. Current management is a private business but they make an important contribution to the community through the free publication of the Classifieds. Community associations & NGOs could work too. The issue is not who manages it but the guidelines they have to operate within eg it must be managed in the community interests & to facilitate use of the hall by the whole community.	8/17/2023 9:54 PM
22	Is poorly managed. Is not an attractive venue - cold, untidy, needs painting, needs better lighting.. Question the space being occupied by a commercial enterprise that could operate anywhere. Unappealing entry. Supper Room is too small for big film events. Hire rates are too expensive for community events	8/17/2023 5:29 PM
23	I think that the hall should be managed in such a way that it continues to be open to the community and to be affordable for users. It is a very special space that is very important to Cygnet townspeople, and the lowest cost option for management should be utilised so that the hall continues to be accessible to the community for the types of events that it currently hosts. The council should continue to have responsibility for maintenance of the hall.	8/17/2023 1:42 PM
24	Community run for Arts and Culture to meet the Arts and Culture strategy of HVC to empower community run events. Through our use we meet all 3 criteria. Community run events meet your strategy and there is a direction to empower us as per YOUR STRATEGY.	8/17/2023 1:20 PM
25	I think the Classifieds should continue to manage it, but with a committee of people interested to make more use of it. The council should continue being involved in maintanance.	8/16/2023 3:06 PM
26	Happy how it is being managed at moment. I regularly interact via 3 uses. These are: Cygnet Life Drawing sessions, The Classifieds O cal paper, and the use of the art gallery at rear.	8/15/2023 10:15 AM
27	The current has been in operation for several decades, and has been as much a community service as a source of contact, reference and community support. The income generated for the Council is not only income TO the Council, but is, surely, self-supporting, in that it helps with the maintenance the Council is obliged to pay to maintain and keep the building safe for the community.	8/14/2023 4:28 PM
28	I am not sure what the difference between a not for profit and community association is because both will be not for profit groups. I think that it is important that whichever group manages the venue that management should be an important part of what the group does, not just an add on. While the venue is meeting a current need in Cygnet there might be scope for more extensive use if the management of it was a primary concern of the management group. I am not sure that it is at the moment.	8/11/2023 7:40 AM
29	I think the people managing should provide a service to the community, informing the community about incoming events and listening to concerns. It could be run as a community organisation, providing that profit is not the dominant aim but service to community is. If this is not possible , then it should be run as a Not for profit organisation serving the needs of the community.	8/8/2023 3:12 PM
30	As an important community asset by the local Huon Valley Council!	8/7/2023 10:59 PM
31	As a cooperative community resource	8/7/2023 8:40 PM
32	Whether business, community or not for profit, it is more important that it be managed properly. The model is irrelevant.	8/7/2023 7:21 PM
33	Perhaps renovate the office space and lease them. Use the hall for community to use. Renovate upstairs for a conference room type environment or private use.	8/7/2023 2:09 PM
34	Management of the Town Hall should remain as it is, to change it will be costly and unnecessary.	8/6/2023 3:27 PM
35	Southern Business Pty. Ltd. is mentioned as managing the Cygnet Town Hall. To many	8/5/2023 7:18 PM

	people, this name means nothing, as they may not associate this business with the Cygnet & Channel Classifieds newspaper which, I believe has occupied offices and produced the newspaper in the Town Hall for the past 35 or so years, and as such is a valuable asset to the town and its surrounds. I think that mention of the newspaper in your survey is important, as people not in the know could quite well assume that Southern Business Pty. Ltd. has no local association. (I also have a feeling that its correct title is Southern Business Services; perhaps whoever penned your survey and related information could check, and amend if necessary.) I feel it important that the newspaper be listed as occupying and operating from premises at the Cygnet Town Hall, and am requesting that this could be amended in your survey description. On several occasions over the past ten years I have been involved in organisations that have booked the Town Hall for various functions, and have never encountered anything less than professionalism and efficiency, so am curious as to why Huon Valley Council is questioning the public's opinion on how the Town Hall should be managed.	
36	Current process works well and the facility and resources are well managed. I would not support a NFP or community association management model as I think these types of entities can be very parochial and negative in who and what usage they encourage of the facility I think the organisers of some events ie the bi-monthly markets should be more inclusive of all non-political groups ie faith groups etc, and that political groups of all persuasions ie Greeens, NOFF, ALP, Liberal etc should not be allowed to have stalls at the markets. It is noted that some of the current market organising group are disrespectful and dismissive of groups not aligning to their own agendas which certainly detracts from market participation and expected inclusive atmosphere	8/4/2023 4:00 PM
37	By Council	8/4/2023 1:59 PM
38	By a Council Officer whom would be responsible for bookings of all Halls and facilities.	8/4/2023 11:40 AM
39	As it is now.	8/4/2023 12:01 AM
40	The town hall needs to remain in the control of the community; with the financial input from the council to maintain it to a high standard.	8/3/2023 10:33 AM
41	I am writing to express my strong support for the PFLAG (Parents, Families, and Friends of Lesbians and Gays) Hub at Cygnet Town Hall. As an essential community resource for the past eight years, the PFLAG Hub has been a pillar of support for not only the LGBTIQ+ community but also the broader community in Cygnet. It is crucial that we continue to invest in and provide resources for this invaluable hub to ensure its long-term viability and enhance its capacity to serve the community effectively. The PFLAG Hub's role in distributing food parcels to those in need is just one of the many vital services it provides. The hub acts as a community transport, facilitating access to essential services and events for those who may otherwise face barriers. Additionally, it organizes community events that foster a sense of togetherness and belonging for all residents, regardless of their background. As we look to the future management of Cygnet Town Hall, it is evident that the current arrangement, as a community association and not-for-profit organization, is the most suitable. This structure aligns perfectly with the goals and values of the PFLAG Hub, allowing it to continue its excellent work in building a supportive and inclusive community. To further enhance the Cygnet Town Hall's offerings, it is crucial that we allocate more resources to support the PFLAG Hub's initiatives. By doing so, we can expand the range of services, workshops, and classes available to the community. This will enable the hub to continue providing a safe space for socializing, information dissemination, and knowledge gain. Additionally, by fostering social enterprise activities within the hub, we can encourage community members to actively participate in building a sustainable and supportive local economy. I'm confident the responses to the survey will clearly indicate that the PFLAG Hub is a fundamental resource for the community. Many residents visit the Cygnet Town Hall to socialise, get information, learn new things, and, in many cases, find support and access essential goods, such as food parcels. It is evident that the hub plays a vital role in enhancing community connectedness and overall well-being. In light of the above, I strongly urge the local council to continue supporting the PFLAG Hub at Cygnet Town Hall by providing the necessary funding and resources. This investment in community support will not only strengthen the Cygnet community but also serve as a beacon of inclusivity and acceptance for the broader region. To all community members reading this, I encourage you to join me in expressing your support for the PFLAG Hub at Cygnet Town Hall. Let us make our voices heard and remind the council of the immense value this hub brings to our community. Thank you for your attention and consideration.	8/3/2023 9:43 AM

Q2 What would you like to see happening in the Cygnet Town Hall?

Answered: 130 Skipped: 0



ANSWER CHOICES	RESPONSES	
Community group meetings	91.54%	119
Community workshops/classes	94.62%	123
Gallery/exhibitions	88.46%	115
Festivals	88.46%	115
Performances (music, drama, films)	93.08%	121
Markets	89.23%	116
Community hub (information and support)	84.62%	110
Social enterprise	59.23%	77
Local community newspaper	28.46%	37
Total Respondents: 130		

#	OTHER (PLEASE SPECIFY)	DATE
1	I support the continued operation of the Classifieds from the Cygnet Town Hall. It provides a valuable service to our local community. A professionally-run information service might also be a useful feature. I'm not sure that social services type operations are best suited to the Cygnet Town Hall location. I feel they may be more effectively run from a separate, dedicated location.	8/27/2023 11:26 PM

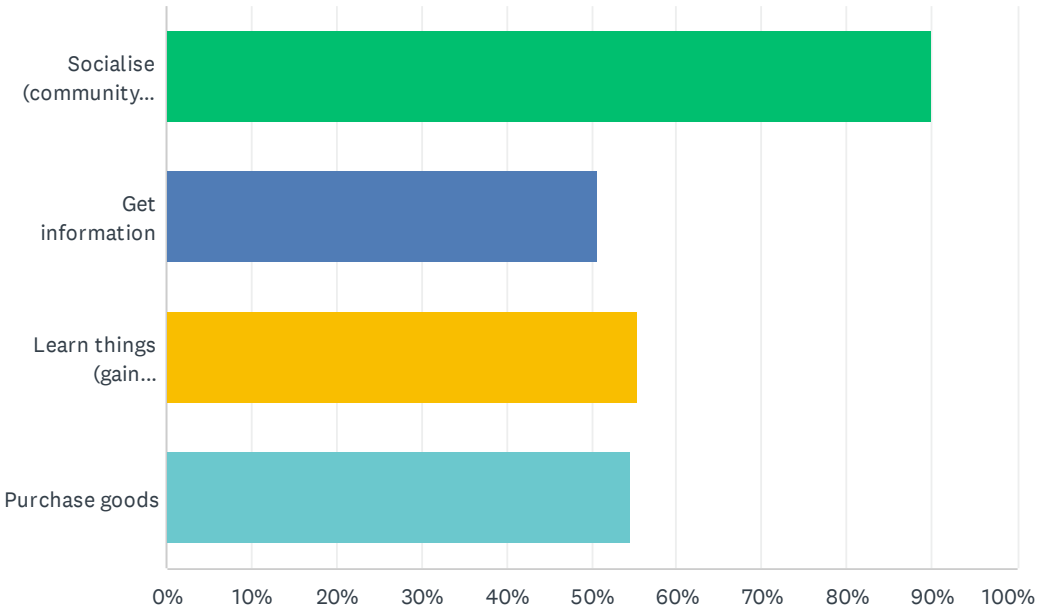
2	Exhibitions, but not commercial galleries , who should be in commercial spaces paying commercial rent The Cygnet Town Hall has been the heart of the Cygnet community for as long as I have lived here (4o years) It belongs to the community and is shared by the community. The coming of the current Cygnet Community Hub(as run by PLAG) to the rooms at the front has been an invaluable addition to the community . They now provide an on street , central meeting point and focus , which was previously missing. They also provide an incredible amount of services , information and support to community members as well as collaborating with the Cygnet Arts Council and other users of the building to create events and meetings, markets, film screenings etc which ensure inclusion and accessability for all. They are in fact the default Cygnet Community House and should be supported and funded by the HVC and the state govt, and given mores space in the Town hall .	8/27/2023 6:02 PM
3	I would like to see the offices of the free local newspaper the Cygnet, Huon and Channel Classifieds and the Kingston Classifieds continue to be located in the front of the town hall where they have been as long as I remember. A local newspaper strengthens the community by promoting community cohesion in a way that social media does not. It encourages people to become more active and involved in their local community. It also benefits local businesses. Being free the newspaper is available for everyone. I do not believe the Community Hub should be located in the front of the Cygnet Town Hall. It is not clear to me what services the hub offers, what makes the people operating the hub qualified to offer these services and whom they are accountable to. One person's personality in particular has led to much division in Cygnet. The tourist information section in the foyer is often not open, it is not welcoming with no-one to answer questions. I also don't think the front entrance to the hall should look like an op shop! As a heritage listed building of over 100 years old I think the town hall should have a dignified appearance.	8/27/2023 3:23 PM
4	The Hall needs to purchase a grand piano. I arranged to have one there for the Easter Festival 2023, and it was a huge success. A pianist was also able to play during the March Art Exhibition. While I understand the talk about refurbishing the old piano on stage, this would be a complete waste of funds, as no professional pianist would play it in concert. While the grand was in the Hall for a couple of months earlier in the year, there were requests from locals to hire it for other events including student concerts. The stage needs to be less of a store room and more useable as a stage. And the performance lighting needs to be improved	8/27/2023 11:14 AM
5	Alsoother events that enhance the Cygnet community	8/26/2023 11:25 PM
6	The Cygnet town hall has always been the heart of our town, our children grew up attending theatre, fairs, workshops and of course the Folk Festival. It is the only large community space for community gatherings.	8/26/2023 1:49 PM
7	The Cygnet Community Hub is a valuable resource and should remain where it is. It fills a gaping hole in the Community as it provides valuable DIVERSE community support for EVERYONE !	8/26/2023 9:42 AM
8	I’d love to see more money put into upgrading the painting/heating/general atmosphere of our great town hall. It should be used for community occasions and be loved up! I love all the community events that are hosted here. Markets are great!	8/26/2023 9:24 AM
9	All of the above either operate now or there is potential for them. It is not clear whether there is any social enterprise running part time at the Town Hall, and whether there is demand at present. usage might depend on the cost of room/office space for not-for profit organisations such as HAEG and the Hub.	8/24/2023 10:19 PM
10	Any activity which genuinely seeks to reach as widely as possible within the Cygnet community.	8/24/2023 9:22 AM
11	The more use, the better!	8/23/2023 9:36 AM
12	I support the continued operation of the classifieds from the town hall offices. They provide an important community service and make it easy to hire the facilities of the building. I also support the continued management of room and hall hire by the classifieds.	8/22/2023 10:39 AM
13	Pickleball Venue. As there is only one time bracket available each week at the Cygnet Sports Centre of Tuesday from 3.30pm to 5.30pm which is not convenient for many people, the Town Hall could offer more flexible time options for this very popular game.	8/21/2023 6:26 PM
14	I support the continued operation of the Classifieds from its office at the front of Cygnet Town Hall. The Classifieds is the only free community newspaper in the Huon Valley. It provides a vital community service to the Huon Valley residents and businesses at a time when regional newspapers are under threat.	8/21/2023 3:30 PM

15	Aren’t all of the above already available and happening?	8/21/2023 3:13 PM
16	Remove some of the asset burden from council. Create more income from the building by restoring the grand building and have a commercial kitchen. Bring up to standard so Large functions or events would then happen more with more of a Dollar pull to put some $$ back into to keeping the building. Make it community, more open assessable. community ownership. Meals on wheels could also operate from here in an improved kitchen. Reduces costs having a second building. Business for Echarging, base for assisted community transport/taxi, coop food base for crop exchanges and sales etc Needs a governing body of some kind. Community based people aligned with the same values. Perhaps a start would be representation from the different Cygnet Groups.	8/18/2023 10:41 PM
17	Any permanent use of the building, including for social enterprise, the hub & hall management should be confined to the downstairs office spaces. The town hall & suppper room need to be kept available for community bookings & events (private & public).	8/17/2023 9:54 PM
18	Especially our local free newsletter - that's what I rely on every week.	8/17/2023 3:54 PM
19	The types of things listed above, plus I support the continued operation of the Classifieds from its office at the front of Cygnet Town Hall. The Classifieds is the only free community newspaper in the Huon. It provides a vital community service to Huon Valley residents and businesses at a time when regional newspapers are under threat.	8/17/2023 1:42 PM
20	Over the last 40 years I have been very happy with how the town hall has been run and the wide range of activities that have taken place there. It is a wonderful building and should be kept local and community focused. The community hub has been terrific and fulfills a very important need, and where would be be without the "Classifieds"? I support the continued operation of the Classifieds from the offices at the front of the Cygnet town hall. In conclusion I think the town hall is running well as it is and doesn't need to change.	8/17/2023 1:41 PM
21	Fixing the building problems so it is easier to run events and bigger storage for event gear. The Community pool we have built as Arts Workers.	8/17/2023 1:20 PM
22	I think it should be much more used than what it is at the moment. The hub and Classifieds should stay where they are.	8/16/2023 3:06 PM
23	Tick all of the above. The more a building is used, the longer it lives. The Cygnet Town Hall was identified by the committee of the Arts and Heritage Survey of at least a decade ago, as being an invaluable and much loved community "icon" and focal point. Another possibility? guided tours? A history tour, as part of a social enterprise, bringing together many of the creatives who live in this district.	8/14/2023 4:28 PM
24	Plus anything else that benefits the community or groups within it.	8/11/2023 7:40 AM
25	Regular events involving the long-standing members of the community to have "story-telling" or oral history sessions. This would engage all members of the community while keeping alive the history of the area. It would also be a good way for the ageing members to be appreciated and respected for their contributions to our little town. The museum could help support them by providing photo displays etc. Afternoon / morning tea could also be provided as part of this experience. (This is something we'd love to do at the museum but we don't have the space or the comfort to host such an event). I also think it would be good for Uthando doll making group and the food charity operation (Thursdays) to move from the old uniting church to the town hall and then more people would be able to interact and join in knowing they actually exist! It would tie in well with the mental health program working from one of the tenancies already there. Regular music and dancing nights for adults would be good too. I'd love for there to be ballroom teaching lessons too.	8/10/2023 4:59 PM
26	Production of the Cygnet Huon and Channel Classifieds from its offices at the front of Cygnet Town Hall	8/10/2023 3:30 PM
27	Access to food bank Facilities for producing the Classifieds Community hub is invaluable	8/10/2023 5:36 AM
28	Everything and anything the community needs	8/7/2023 10:59 PM
29	Refugee resource support	8/7/2023 8:40 PM
30	The Classifieds, being a 35 year old (at least) integral part of the community, needs to remain in its present location where they are easily accessible and on-site to continue effectively managing the hall. This business has done an excellent job of managing the Town Hall for many years, changing this arrangement would be costly and unnecessary.	8/6/2023 3:27 PM
31	I would like to see the Cygnet Town Hall continue to run as it is, i.e. being available for hire for all the categories listed above, except perhaps for Social Enterprise. However, 'Social Enterprise' can cover such a broad range of categories that perhaps some kind of restriction	8/5/2023 7:18 PM

	could be advisable. I would not like, for example, to see a politician lease an office in the Town Hall, although would have no objection to him or her hiring the hall or the Supper Room for a meeting.	
32	I would like the Market improved. When we moved here 9 years ago it was vibrant and the principal market in Huon Valley. Since Covid Woodbridge had set up a Market that happens on the same day each month in opposition to Cygnet Market and it's drawn vendors away from Cygnet. A date needs changing. Cygnet was first so maybe Woodbridge need to change their Sunday. More needs to be done to encourage new vendors. There's an awful lot of trash and not as much craft and artisan as previously.	8/5/2023 6:42 PM
33	Cygnet Classifieds currently has office space in the town hall complex and is a valuable community asset. I think any future plans should enable this business to continue to provide its publication of community information. Every person I know reads the Classifieds and it is first port of call to find out what is happening in the community. I find it odd that there's no reference to their current occupation in this survey. It's like the elephant-in-the-room so that the survey seems a bit odd and that there might be some agenda going on beneath the surface. It's a very superficial survey in total so hope it hasn't cost us much money.	8/5/2023 1:53 PM
34	All of the above, as has operated in the 12 years we've lived here, have apparently worked well	8/4/2023 4:06 PM
35	All the above.	8/4/2023 11:40 AM
36	Sports, fitness, martial arts etc.	8/4/2023 12:01 AM
37	Community doesn't need money making events overtaking community spaces at the cost of the community spaces being available to the community who reside around it.	8/3/2023 10:33 AM
38	as above	8/3/2023 9:43 AM
39	We have all of these things already- why change a good working model??	8/3/2023 8:43 AM

Q3 Why do you visit the Cygnet Town Hall?

Answered: 130 Skipped: 0



ANSWER CHOICES	RESPONSES	
Socialise (community event/group/class)	90.00%	117
Get information	50.77%	66
Learn things (gain knowledge)	55.38%	72
Purchase goods	54.62%	71
Total Respondents: 130		

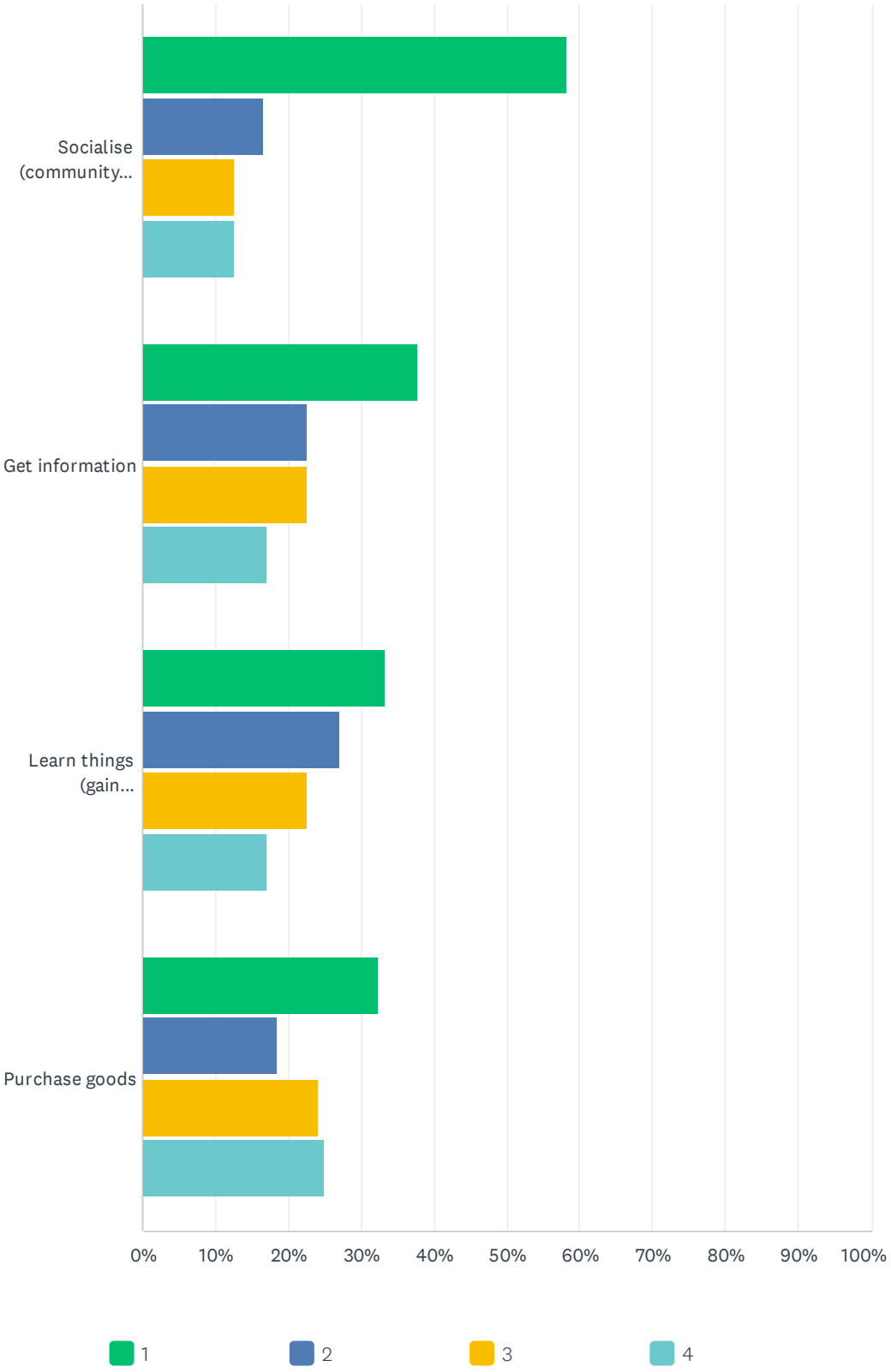
#	OTHER (PLEASE SPECIFY)	DATE
1	Community and other events , workshops , markets , dances , meetings , films screenings, festivals As a member of the Cygnet Community Arts Council the Town Hall has been our home for the past 40 years , creating endless events and activities as ways of bringing the Community together in celebration and creativity . As a fund raising not for profit community Association We always pay rent for our use of the spaces and we provide community access to Cinema Cygnet facilities in the Supper Room (projector, screen and audio set up)and created the curtains .We have also built staging units and a lighting rig as well as providing lights and PA equipment for community to use in the hall spaces.	8/27/2023 6:02 PM
2	I visit the hall mostly to perform in or attend concerts, attend school end of year events, workshops, the folk festival and art exhibitions. If I had more time I would also like to attend a regular yoga or exercise class. I do not attend the market but have purchased local cards from the Lovett Gallery.	8/27/2023 3:23 PM
3	To stage an annual Easter Festival and smaller events in between	8/27/2023 11:14 AM
4	Mainly performances and to participate in activities	8/26/2023 8:18 PM
5	Volunteer at the Community Hub	8/26/2023 9:42 AM
6	Attend and perform in concerts and theatrical events and festivals	8/25/2023 1:58 PM
7	Concerts Festive occasions Art exibitions	8/24/2023 10:46 PM
8	Classes such as Qigong, yoga, dance and choir as well as markets etc provide good reasons to visit the Town.Hall regularly. Also events such as concerts, films, theatre and	8/24/2023 10:19 PM

	other performances are a big attraction and can fill either the Supper Room or the Main Hall.	
9	market, performances and exhibitions	8/23/2023 9:36 AM
10	I have attended dance workshops, music lessons, art exhibitions, performance events in the town hall. I would like to see the continued use of the town hall for such events.	8/22/2023 10:39 AM
11	A townhall,anywhere, is a focal point of its community. A hub of information, events, public forums. It's long been a place to exchange information, gossip if you will, particularly with a local newspaper at its heart where people present articles,air opinions. It is an essential part of a close knit community. On a personal note I have been a member of the Cygnet Life Drawing Group for the past twelve years. Meeting weekly in the Supper Room which has done so for over twenty something years. We have enjoyed nothing but excellent service and conditions throughout this period.	8/21/2023 3:13 PM
12	Events running in the Town Hall provide space for music events and educational films which is the only place available in Cygnet that offers such a valuable asset. Private operators using the space to enhance vibrant events is missing for the Cygnet community.	8/20/2023 2:24 PM
13	Volunteer at the Hub to help our community	8/17/2023 8:51 PM
14	Yoga classes, art exhibitions, music performances, film nights	8/17/2023 1:42 PM
15	I hire it and work within it.	8/17/2023 1:20 PM
16	drop off items eg hangers they provide contact details for statewide organisations	8/17/2023 10:29 AM
17	I particularly like going to concerts and films.	8/16/2023 3:06 PM
18	Use of rear, lower, art gallery. Note; though I did not tick re 'Purchase goods', sometimes I buy advertising space in The Classifieds. I also occasionally buy items during the market days.	8/15/2023 10:15 AM
19	Concerts at the Cygnet Town Hall have been wonderful. One the comes to mind was the Spooky Men's Choir, and various recitals by the local bands.	8/14/2023 4:28 PM
20	Public meetings on important issues	8/13/2023 3:05 PM
21	I don't go there very often because there's not much happening that I am able to do or can afford to partake in. Sadly I don't visit as often as I'd like due to my other volunteering commitments.	8/10/2023 4:59 PM
22	Chi Gung classes Attend film shows and discussion groups Folk festival events Art exhibitions Community meetings	8/10/2023 3:30 PM
23	I teach Qigong classes for community health and well being in the Supper Room. I strongly believe in preventative health care, physical, mental/emotional and spiritual.	8/8/2023 3:12 PM
24	Music performances	8/8/2023 8:51 AM
25	art, music & films	8/7/2023 7:21 PM
26	Attend performances, music events and film screenings. Yoga class I have run community art events there eg poetry writing workshops	8/7/2023 11:53 AM
27	I train Jujutsu in the Town Hall every Saturday morning.	8/7/2023 11:37 AM
28	Volunteer with Mez	8/7/2023 10:31 AM
29	To place ads and articles in the Classifieds.	8/6/2023 3:27 PM
30	Elections	8/6/2023 11:30 AM
31	Information: It is useful to be able to browse through the tourist and information brochures in the foyer (when it is actually accessible!), but I feel that much could be done to enhance the look of the space. To me, a foyer should be welcoming - after all, first impressions count for a lot - and this foyer looks tired and dull. It is also very small. Perhaps Council could consider alternative premises for tourist information. Parking: Parking directly in front of the Town Hall can be a problem. I believe that there is a time limit for parking here, yet on countless occasions I have seen the same one or two cars parked there for many hours at a time. I don't know who these cars belong to, but I feel that the same rules should apply to everyone.	8/5/2023 7:18 PM
32	Run concerts: attend festivals and concerts or art exhibitions	8/4/2023 5:06 PM
33	I don't go there because I have no idea what is happening there	8/4/2023 1:38 PM

34	I no longer visit the hall as it now seems unfriendly to groups other than a particular minority group whom hang a large flag at that covers a front window, painted a seat at the front and have regularly flown flags of a "rainbow" nature and a "trans" flag. I would like to see the Australian, Tasmanian or Indigenous flag flown on a rotation basis.	8/4/2023 11:40 AM
35	Go to regular class.	8/4/2023 12:01 AM
36	I don't visit the town hall at the moment	8/3/2023 2:43 PM
37	Concerts	8/3/2023 2:29 PM
38	I respond to events, such as concerts, film nights etc. I don't visit the hall on a random drop in basis just in case there is something on.	8/3/2023 10:56 AM
39	support, food, transport	8/3/2023 9:43 AM
40	Use the Hub	8/3/2023 8:43 AM
41	To visit events and to assist with the management of Lovett Gallery	8/2/2023 8:09 PM

Q4 How do you rate your above reasons for visiting the Cygnet Town Hall? (1 being the highest and 4 being the lowest)

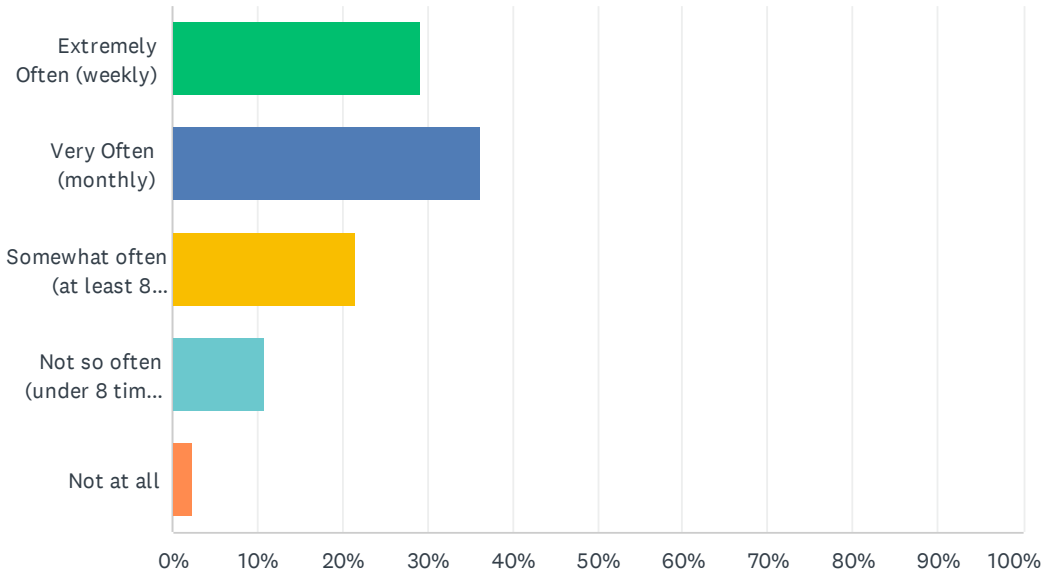
Answered: 130 Skipped: 0



	1	2	3	4	TOTAL	WEIGHTED AVERAGE
Socialise (community event/group/class)	58.27% 74	16.54% 21	12.60% 16	12.60% 16	127	1.80
Get information	37.84% 42	22.52% 25	22.52% 25	17.12% 19	111	2.19
Learn things (gain knowledge)	33.33% 37	27.03% 30	22.52% 25	17.12% 19	111	2.23
Purchase goods	32.41% 35	18.52% 20	24.07% 26	25.00% 27	108	2.42

Q5 How often do you visit the Cygnet Town Hall?

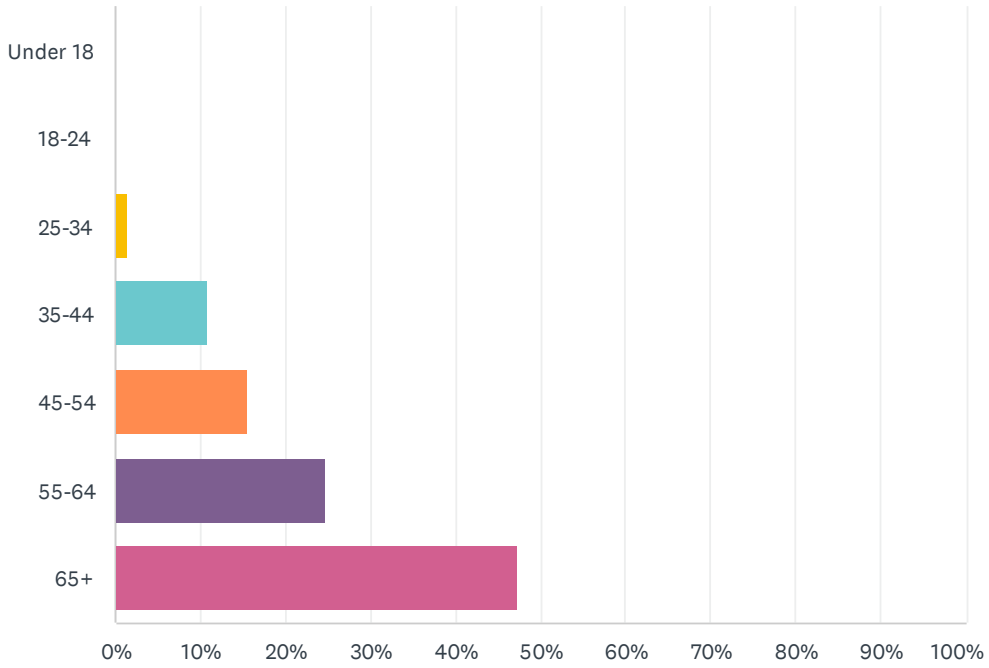
Answered: 130 Skipped: 0



ANSWER CHOICES	RESPONSES	
Extremely Often (weekly)	29.23%	38
Very Often (monthly)	36.15%	47
Somewhat often (at least 8 times a year)	21.54%	28
Not so often (under 8 times a year)	10.77%	14
Not at all	2.31%	3
TOTAL		130

Q6 Please tell us you age

Answered: 129 Skipped: 1



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-24	0.00%	0
25-34	1.55%	2
35-44	10.85%	14
45-54	15.50%	20
55-64	24.81%	32
65+	47.29%	61
TOTAL		129

Q7 Which town/suburb do you live in?

Answered: 130 Skipped: 0

#	RESPONSES	DATE
1	cygnet	8/28/2023 9:12 AM
2	Deep Bay	8/27/2023 11:26 PM
3	Nicholls Rivulet	8/27/2023 9:51 PM
4	Garden Island Creek	8/27/2023 8:09 PM
5	Cygnet	8/27/2023 8:09 PM
6	nicholls rivulet	8/27/2023 6:02 PM
7	CYGNET	8/27/2023 5:04 PM
8	Cygnet	8/27/2023 3:23 PM
9	Cygnet	8/27/2023 2:26 PM
10	Nicholls Rivulet	8/27/2023 11:14 AM
11	Cygnet	8/27/2023 8:17 AM
12	lymington 7109	8/26/2023 11:58 PM
13	Nicholls Rivulet	8/26/2023 11:46 PM
14	Cygnet	8/26/2023 11:25 PM
15	Lymington	8/26/2023 8:31 PM
16	Garden Island Creek	8/26/2023 8:18 PM
17	Cradoc	8/26/2023 7:51 PM
18	Lymington	8/26/2023 1:49 PM
19	Cygnet	8/26/2023 12:42 PM
20	Cygnet	8/26/2023 12:22 PM
21	Garden Island Creek	8/26/2023 10:44 AM
22	Nicholls Rivulet	8/26/2023 10:03 AM
23	Cygnet	8/26/2023 9:42 AM
24	Garden Island Creek	8/26/2023 9:40 AM
25	Cygnet	8/26/2023 9:24 AM
26	Deep Bay	8/25/2023 1:58 PM
27	Deep Bay	8/25/2023 11:43 AM
28	Cygnet	8/24/2023 10:46 PM
29	Cygnet	8/24/2023 10:19 PM
30	Eggs & Bacon Bay	8/24/2023 5:42 PM
31	Gardners Bay	8/24/2023 9:22 AM
32	Huonville	8/23/2023 9:36 AM
33	Cygnet	8/22/2023 12:06 PM
34	Gardners Bay	8/22/2023 10:39 AM
35	Wattle grove	8/21/2023 8:11 PM

36	Cygnet	8/21/2023 8:05 PM
37	Cygnet	8/21/2023 6:26 PM
38	Lucaston	8/21/2023 3:30 PM
39	Gardeners Bay	8/21/2023 3:13 PM
40	Deep Bay	8/20/2023 3:25 PM
41	Lymington	8/20/2023 2:24 PM
42	Gardner's Bay	8/19/2023 3:53 PM
43	Cygnet	8/19/2023 8:09 AM
44	Wattle Grove	8/18/2023 10:41 PM
45	Cygnet	8/18/2023 6:25 PM
46	Cygnet	8/18/2023 10:04 AM
47	Cygnet	8/18/2023 8:04 AM
48	Cygnet	8/18/2023 12:05 AM
49	Cygnet	8/17/2023 9:54 PM
50	Cygnet	8/17/2023 8:51 PM
51	Cygnet	8/17/2023 5:29 PM
52	Judbury	8/17/2023 4:28 PM
53	Deep Bay	8/17/2023 3:54 PM
54	Cygnet	8/17/2023 1:54 PM
55	Gardners Bay	8/17/2023 1:42 PM
56	CYGNET/FRANKLIN	8/17/2023 1:41 PM
57	Ranelagh	8/17/2023 1:20 PM
58	cygnet	8/17/2023 10:29 AM
59	Cygnet	8/16/2023 3:06 PM
60	Nichols Rivulet	8/16/2023 12:48 PM
61	Cygnet	8/15/2023 10:15 AM
62	Cygnet	8/14/2023 6:45 PM
63	Gardners Bay	8/14/2023 4:50 PM
64	Huonville	8/14/2023 4:28 PM
65	Cygnet	8/13/2023 3:05 PM
66	Cygnet	8/13/2023 1:56 PM
67	garden island creek	8/12/2023 1:23 PM
68	Cygnet	8/12/2023 12:46 PM
69	Wattle Grove	8/12/2023 8:35 AM
70	nicolls rivulet	8/11/2023 2:04 PM
71	cygnet	8/11/2023 1:50 PM
72	Glaziers Bay	8/11/2023 7:40 AM
73	Cygnet	8/10/2023 8:46 PM
74	Cygnet	8/10/2023 4:59 PM
75	Cygnet	8/10/2023 3:30 PM
76	Cradoc	8/10/2023 5:36 AM

77	Lymington	8/8/2023 3:12 PM
78	lymington	8/8/2023 12:58 PM
79	Verona Sands	8/8/2023 9:29 AM
80	NICHOLLS RIVULET	8/8/2023 8:51 AM
81	Lower Wattle Grove	8/8/2023 7:41 AM
82	Cygnet	8/7/2023 10:59 PM
83	Cygnet	8/7/2023 8:40 PM
84	Cygnet	8/7/2023 7:21 PM
85	Cygnet	8/7/2023 2:09 PM
86	Cygnet	8/7/2023 1:52 PM
87	Huonville	8/7/2023 1:40 PM
88	Cygnet	8/7/2023 1:07 PM
89	Cygnet	8/7/2023 11:53 AM
90	Nicholls Rivulet	8/7/2023 11:37 AM
91	Lower Snug	8/7/2023 10:31 AM
92	Cygnet	8/7/2023 8:17 AM
93	Cygnet	8/6/2023 11:06 PM
94	Cygnet	8/6/2023 3:27 PM
95	Cygnet	8/6/2023 12:10 PM
96	Cygnet	8/6/2023 11:30 AM
97	Cygnet	8/6/2023 12:21 AM
98	Cygnet	8/5/2023 7:18 PM
99	Gardners Bay	8/5/2023 6:42 PM
100	Deep Bay	8/5/2023 1:53 PM
101	Cygnet	8/5/2023 1:41 PM
102	Franklin	8/5/2023 12:51 AM
103	Pelverata	8/4/2023 5:53 PM
104	Ly ington	8/4/2023 5:24 PM
105	Ranelagh	8/4/2023 5:06 PM
106	Cygnet	8/4/2023 4:06 PM
107	Wattle Grove	8/4/2023 4:00 PM
108	cygnet	8/4/2023 2:57 PM
109	7109	8/4/2023 1:59 PM
110	Glen Huon	8/4/2023 1:38 PM
111	Grove	8/4/2023 12:03 PM
112	Lymington	8/4/2023 11:56 AM
113	Deep Bay	8/4/2023 11:45 AM
114	Cygnet	8/4/2023 11:40 AM
115	Cygnet	8/4/2023 8:28 AM
116	Huonville	8/4/2023 12:01 AM
117	Gardners Bay	8/3/2023 8:20 PM

118	Nicholls rivulet	8/3/2023 6:51 PM
119	Lymington	8/3/2023 3:11 PM
120	Cygnet	8/3/2023 3:08 PM
121	Cygnet	8/3/2023 2:43 PM
122	Cygnet	8/3/2023 2:29 PM
123	Cygnet	8/3/2023 12:17 PM
124	Lymington but just past the sailing club so really in Cygnet, Lymington is 7 kms away, Cygnet 2 kms	8/3/2023 10:56 AM
125	Garden Island Creek	8/3/2023 10:33 AM
126	Cygnet	8/3/2023 9:43 AM
127	Deep Bay	8/3/2023 9:36 AM
128	Cygnet	8/3/2023 8:43 AM
129	Cygnet	8/2/2023 8:09 PM
130	Cygnet	8/2/2023 3:59 PM

Note: Regarding Q2 – the Local community newspaper was added about halfway through the survey, so this figure is not a true reflection.

People under the age of 35 years of age did not respond to the survey, and therefore the results cannot be seen as representative of the entire community.

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